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No.: CCCO/TECH/TGRV/CCFC/1/2020-S AND I

Date: As e-signed.

Minutes of the 62nd CCFC Meeting Bengaluru Customs Zone held on 08.08.2025

The 62nd Customs Clearance Facilitation Committee (CCFC) meeting was held in hybrid mode on 8th August, 2025 at 11:30 hours. Shri. Ashish Chandan, Chief Commissioner of Customs, Bengaluru Customs Zone chaired the CCFC meeting. The list of participants is annexed.

2. The Chairperson welcomed all participating members and encouraged them to contribute a greater number of agenda points for future meetings, noting that only a limited number of agenda points had been received from the Stakeholders for the current meeting. The meeting commenced with a presentation on the recent Public Notices and Trade Notices issued by the Commissionerates since the last CCFC meeting. The Stakeholders were accordingly briefed on the key highlights of these communications. The Chairperson also requested the representatives of Trade Associations to share any feedback or challenges encountered in relation to the procedures introduced through the recently issued Public and Trade Notices.

3. Post the presentation and discussions on Public Notices and Trade Notices, the pending action points from the last meetings were discussed:

A. FSSAI Inspection and Drawing of Samples: BCHAAL informed that they have received communication from their members that the FSSAI Teams are attending to sampling at ACC and ICD on alternate dates or at convenient dates. Commissioner (AP & ACC) stated that a place has been allotted to them at Air Cargo complex. Henceforth, it should not be difficult for co-ordination between FSSAI and stakeholders.

[Action: ACC & BCC]

B. Reduction in Dwell time: The Association members expressed their appreciation for the noticeable reduction in cargo dwell time, noting significant improvement in clearance efficiency across AP & ACC and ICD, Whitefield.

C. Container Movement Delays from Chennai to Bangalore ICD: Stakeholders expressed concern over the fact that it takes almost a week for the goods landing in Chennai to come to Bangalore ICD. They requested the help of Customs for expediting faster clearance from Chennai to Bangalore and increasing the frequency of the freight movement. The Chief Commissioner stated that it would be proper if the issue is taken up by the Stakeholders with Chennai Customs, though the issue would also be flagged by Bengaluru Customs to Chennai Customs.

[Action: BCC]

D. PQ officer raised the issue that goods exported from India were not having ISPM-15 marks leading to rejection of consignments by overseas buyers: Participants from BCHAAL, Menzies Aviation & Air Cargo Forum stated that most pallets were of plastic or plywood, which do not require ISPM certification and there were hardly any wood-based pallets. However, they assured that they are aware of the ISPM certification requirement and will approach PQ wherever necessary.

[Action: CCO, ACC, PQ]

- E. **Tropical wood logs (HS Code: 44072900) and blueberries (HS Code: 06029090) are not being referred for PQ clearance online:** The Chief Commissioner requested Commissioner AP & ACC to immediately have a meeting with the officials of PQ and take up the matter with the appropriate forum for resolving any such issues.

[Action: ACC, PQ]

- F. **Department of Post** submitted the following Agenda Points for discussion:

(a) **As per provision of rule, only random examination of export articles is required: Hence, suitable instructions may be given to PAD staff to avoid physical examination of all outbound articles. This is required as physical examination of all outbound articles required a lot of manpower and also restoring it to the original packing is very much difficult:** The Commissioner, Bengaluru City Customs stated that the Postal authorities are not submitting the details of the postal articles, which is resulting in officers not being able to differentiate articles that are sensitive or non-sensitive. The Postal authorities stated that they are in the process of upgrading software, which will capture all the details of articles.

(b) **Delay in examination of inbound cargo:** The Commissioner, Bengaluru City Customs stated that the ADC regularly visits FPO to understand the difficulties. It has come to the notice that there is no steady power supply at FPO, which is resulting in the shutting down of the X-BIS (x-ray machine). He requested the Postal authorities to ensure an adequate and constant power supply, which is very crucial for the continuous running of the X-ray/scanning machines. The Postal authorities stated that they will take adequate steps in this regard.

(c) **Treatment of undelivered/retained/lost parcels and adjustments of Customs duty:** The Commissioner, Bengaluru City Customs stated that the Postal authorities do not update delivery status on the Portal, which is leading to the above issue. He further stated that Customs is unable to ascertain whether Customs duties have been remitted by the Postal authorities with respect to assessed Bills of Entry.

The Chief Commissioner expressed his concern over the lack of reconciliation and requested the Postal authorities to take immediate steps to update the delivery status in the Portal and provide copies of the Bills of Entry in respect of which the duty-assessed articles have been delivered to the importers. It was noted that duty has been collected and remitted to the Government but due to the non-updation of delivery status, Customs is unable to reconcile the duty collected against the assessed Bills of Entry. The Postal authorities were therefore requested to take immediate action to reconcile the delivered articles with the corresponding duty collected and submit a reconciliation report. The Postal authorities stated with the ongoing software upgrade, all the relevant details will be duly captured and they would be regularly providing the reconciliation of duty collected.

(d) **Articles should be taken up for disposal by Customs due to constraints of space:** The Commissioner, Bengaluru City Customs stated that Customs has taken up the adjudication of the cases on a war footing. However, due to non-updation of delivery status and due to the Postal authorities not providing the assessed Bills of Entry, there was delay in disposal. The Postal authorities stated with the ongoing software upgrade, all the relevant details will be captured and they would be regularly providing the reconciliation of duty collected.

The Chief Commissioner directed the Customs officers to ensure strict compliance with the Postal Imports Regulations, 2025, especially Regulation 9 (5) and Regulation 9 (6). To resolve the outstanding issues, the Chief Commissioner requested that periodic meetings be held between Customs and the Postal authorities.

[Action: BCC, DoP]

G. Relaxation of Insurance for all CONCOR terminals —The Chief Commissioner stated that the inclusion of insurance/payment of insurance is part of commercial transactions between the Stakeholders and CONCOR and requested the Stakeholders to take the issue up with the respective CONCOR terminals.

H. Smooth rollout of SCMTR—Air Cargo Forum India stated that phased implementation of SCMTR is still incomplete as some Shipping Lines and Steamer Agents' Associations are yet to come on board.

The Chief Commissioner stated that CBIC has rolled out implementation of SCMTR across all Ports and requested the Stakeholders, especially Freight Forwarders and Shipping Lines, to register themselves and proactively familiarize themselves with the procedures. All assistance will be given by Customs and handholding sessions will continue to be conducted by Customs in this regard. To initiate registration related activities through the portal, the Chief Commissioner requested the Air Cargo Forum India to also take up the issue with Shipping Lines and Steamer Agents' Associations.

I. Bonded warehouse digitization: Air Cargo Forum India stated that some Warehouse Keepers are facing issues due to discrepancies between e-mail and phone details registered under GST and those in the ICEGATE system. Additionally, errors such as "Error 137" during bond-to-bond transfers are also being reported from time to time. It was requested that the matter be taken up with DG (Systems), with the following recommendations:

- (i). Issuance of clear and comprehensive guidelines to facilitate smooth integration;
- (ii). Initiation of an outreach program to educate Warehouse Keepers on the onboarding process; and
- (iii). An extension of the onboarding deadline to avoid operational disruptions.

The Commissioner, Bengaluru City Customs stated that all glitches in the procedure are being addressed by the officers of DG (Systems) immediately when they are flagged to them, and no systemic issues are now being noticed in the operation of the Warehouse Module. However, the exact errors received may be shared with Customs for submitting the same to DG (Systems).

[Action: BCC]

J. Additional Issue: Installation of second RFID scanner/machine at T2 Terminal, KIA, Bengaluru: BIAL informed that the second RFID scanner is active, and JC (Airport) confirmed the same. The Chief Commissioner requested the Commissioner (AP & ACC) to have an immediate consultative meeting with the Stakeholders to resolve the outstanding issues, if any.

[Action: CCO, ACC]

4. The meeting ended with a Vote of Thanks.

Digitally signed by
PARASHIVAMURTHY M.K.
Date: 25-08-2025

13:29:38
(परशिवमूर्ति एम. के. / Parashivamurthy M.K.)
अपर आयुक्त / Additional Commissioner
CCO / मु.आ.का.

- 1. All Members of CCFC
- 2. Others - as per Mailing List.

ANNEXURE

S.No.	Name(Shri/Ms/Dr)	Designation / Organisation
1	SP Singh	Commissioner, City Customs Commissionerate, Bengaluru
2	Vinita Sekhar	Commissioner, Customs Commissionerate, Mangalore
3.	Sucheta Sreejesh	Commissioner, AP & ACC Commissionerate.
4.	Parashivamurthy M.K	Additional Commissioner, CCO
5.	M S Prithvi	Additional Commissioner, City Commissionerate
6.	Sandeep Gunjal	Joint Commissioner, AP & ACC Commissionerate
7.	Sachin B Ghagare	Joint Commissioner, AP & ACC Commissionerate
8.	Rakesh V Giri	Asst. Commissioner, BCC & Addl. Charge CCO
9.	Adarsh K	Asst. DGFT
10.	Nagaraju D.K	Jt. Director, Plant Quarantine RPQS, Bengaluru
11.	Ganesh	Foreign Post Office, Bengaluru
12.	Girish Narayan	Secretary, Bangalore Custom House Agents Association Limited
13.	Ramaswamy Srinivas	Menzies Aviation Pvt. Ltd.
14.	Sridhar Thulasiram	SATS, Bengaluru
15.	M. Kusumakar	Sr. Manager-International Cargo WFS Bengaluru Pvt. Ltd.
16.	V Chandra Kumar	Vice Chairman, Air Cargo Forum India, Bengaluru Chapter
17.	SOMA CHAUDHURY	Joint Director, Federation of Indian Export Organizations (FIEO), Bangalore