



सीमा शुल्क मुख्य आयुक्त का कार्यालय ,बेंगलुरु अञ्चल
OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS BENGALURU CUSTOMS ZONE;

केंद्रीय राजस्व भवन ,क्वीन्स रोड बेंगलुरु -560001

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Minutes of the 64th CCFC Meeting Bengaluru Customs Zone held on 16.01.2026

The 64th Customs Clearance Facilitation Committee (CCFC) Meeting was held on 16th January 2026 from 12:30 PM onwards in Hybrid Mode at the Conference Hall, C.R. Building, Queen's Road, Bengaluru. Shri Ashish Chandan, Chief Commissioner of Customs, Bengaluru Zone, chaired the CCFC Meeting. The list of Participants is annexed.

02. The Chairperson welcomed the Members in his opening remarks and referred to the Agenda Points pending from the previous CCFC Meeting and the fresh Agenda Points. He reiterated the request to the members to contribute a larger number of Agenda Points for future Meetings, noting that only a limited number of Agenda Points had been received from the Members for the present Meeting also.

03. With the permission of the Chairperson, the Assistant Commissioner, CCO, made a presentation on the recent Circulars issued by the Board and Public Notices issued by the Commissionerates during November 2025 and December 2025.

Discussion On Pending Agenda Points

Point 1. Installation of second RFID scanner/machine at T2 Terminal, KIA, Bengaluru

In the last Meeting, the Commissioner, ACC had informed that a consultative Meeting with BIAL had been conducted but as RFID tags are not available, the RFID scanner operations were temporarily suspended. The Chairperson had requested the Commissioner, ACC to forward a write-up regarding the non-availability of RFID tags.

During the present Meeting, it was informed by the Commissioner, ACC that only BIAL provides the RFID Tags and these cannot be procured independently by the field formations. Since BIAL has not been able to provide the RFID tags, an alternative mechanism has been put in place by the Commissionerate for baggage handling.

The Chairperson took note of the factual position presented by the Commissioner, ACC and the **issue was treated as closed.**

Point 2. Air Cargo Forum India: Some Warehouse Keepers are facing issues due to discrepancies between e-mail and phone details registered under GST and those in the ICEGATE system which is impeding the onboarding process.

In the last Meeting, the Commissioner, MCC had stated that they have carried out extensive outreach programs regarding the digitization of warehouses and as a result, 100% goal for warehouse digitization has been met.

The Commissioner, BCC had stated that the changes in the e-mail IDs and mobile numbers linked to the GSTINs of several warehouse keepers had taken place primarily due to staff changes or deactivation of previously authorized personnel. Accordingly, their office had advised all warehouse keepers to update the details of their authorized signatories by visiting the GST office concerned, and applying for amendments in both the core and non-core fields of their GST registrations. On successful updation of details in the GSTIN, warehouse keepers had been instructed to visit the ICEGATE portal and integrate the updated GSTIN details accordingly. As a result of continuous follow-up by the Warehouse Management Cell of BCC, 56 warehouses had successfully updated their details on the ICEGATE portal.

The Chairperson had directed the Commissioner, BCC to ensure that onboarding of pending warehouses gets completed in a defined time frame and to take necessary action under the law for this purpose.

During the present Meeting, it was informed by the Commissioner, BCC that a number of hand-holding sessions have been held with the warehouse licencees and there has been substantial progress in the onboarding of the pending warehouses. He further stated that due to non-cooperation by some warehouse licencees, BCC has been compelled to issue Show Cause Notices to many active warehouse licencees for non-compliance with the digitization directive.

The Chairperson stated that all efforts must be made to achieve the target of 100% onboarding in the next two months and directed the Commissioner, ACC to take similar action in respect of Special Bonded Warehouses in the jurisdiction of ACC.

[Action: Commissioner, ACC, BCC]

Point 3. DoP: Only random examination of export articles should be carried out

In the last Meeting, the Commissioner, BCC had stated that 100% physical examination is not being conducted and only risk-based random selection is made based on item description, destination country, and sender profile etc. He had further stated that the matter had already been communicated to the Postal authorities to include item description and sender details while providing the outbound article lists. This would enable Customs officers to identify sensitive consignments more efficiently and reduce the workload. In response, it had been stated by the Postal authorities that the process of upgrading their software is underway after which the issue would be resolved.

During the present Meeting, it was stated by the Postal authorities that the process of upgrading their software is likely to be completed soon. **The issue was accordingly treated as closed.**

Point 4. DoP: Delay in examination of inbound cargo

In the last Meeting, the Commissioner, BCC had stated that the primary reason for the delay in examination was that there is no steady power supply at the FPO which is resulting in the shutting down of the X-BIS (X-Ray machine) and had requested the Postal authorities to ensure an adequate and constant power supply. The Postal authorities had stated that they will take steps in this regard.

During the present Meeting, it was stated by the Postal authorities that adequate and constant power supply has been ensured. **The issue was accordingly treated as closed.**

Point 5. DoP: Undelivered/retained/lost parcels and adjustment of Customs duty

In the last Meeting, Commissioner, BCC had stated that Postal authorities do not update the delivery status of the articles on the Portal, which is leading to the above issue. He had further stated that Customs is unable to ascertain whether Customs duties have been remitted by the Postal authorities with respect to assessed Bills of Entry.

The Chairperson expressed his serious concern over the lack of reconciliation and had requested the Postal authorities to take immediate steps to update the delivery status in the Portal and provide copies of the Bills of Entry in respect of which the duty-assessed articles have been delivered to the importers.

In this Meeting, the Commissioner, BCC stated that Postal authorities are still providing the details of only Customs Duty amounts collected by them, not the reconciliation between the duty assessed by Customs and the duty collected.

In response, it was stated by the Postal authorities that the process of upgrading their software is still underway and is expected to be completed soon, after which they will be in a position to provide the reconciliation between the duty assessed by Customs and the duty collected from the recipients.

The Chairperson reiterated his directions to the Commissioner, BCC to ensure strict compliance with the Postal Imports Regulations, 2025, especially Regulation 9 (5) and Regulation 9 (6) and to obtain the exact reasons as to why the Postal authorities have not been able to submit the reconciled data to Customs so far.

[Action: Commissioner, BCC]

Point 6. Tea Board India, Kolkata: In the last Meeting, the Chairperson had directed the Commissioners, ACC, BCC and MCC to examine whether any Nepal Tea had been imported in their jurisdictions in FY 2024-25.

During the present Meeting, it was informed by the Commissioners, ACC and BCC that it has not been possible to download the data from ICES, whereas it was stated by the Commissioner, MCC that they have been able to download the import data according to which there has been no import of Nepal Tea during FY 2024-25 in their jurisdiction.

The Chairperson directed that the Commissioners, ACC and BCC should obtain the alternative means of downloading the import data from the Commissioner, MCC.

[Action: Commissioner, ACC, BCC]

Point 7. Plastics Export Promotion Council: Repetitive Submission of Documents for Advance Authorization (AA) Bonds: Exporters have to submit the physical documents each time a bond is executed under the Advance Authorization scheme. These documents include the Articles of Association, GST Certificate, IEC, RCMC, Aadhar, and Udyam registration copy, among others. It was requested that since many of these documents remain valid for an entire financial year and do not change frequently, their submission may be considered only once annually against the IEC and only variable documents such as the Advance License, CHA Authorization, FERA Declaration, and List of Authorized Signatories should be submitted for each individual bond execution.

In the last Meeting, the Chairperson had directed all the Commissioners to examine the prevailing practice regarding submission of such 'static' documents and give their views.

During the present Meeting, it was informed by all the Commissioners that with the introduction of Single Unified Multi-Purpose Electronic Bond (Ekal Anubandh), the issue of repeated submission of static documents will not arise. The Chairperson took note of the factual position presented by the Commissioners and the **issue was treated as closed.**

Point 8. Plastics Export Promotion Council: Transmission of Shipping Bills and Bills of Entry to DGFT: Certain SBs/BEs are not reflecting in the DGFT system, delaying closure of Advance Authorizations. It was requested to implement a systematic check to ensure automatic, real-time transmission and flag any transmission gaps.

In the last Meeting, the Chairperson had requested all the Commissioners to obtain the details of SBs/BEs which are not reflecting in the DGFT system from the Plastics Export Promotion Council and to take up the matter with DGFT thereafter.

During the present Meeting, it was informed by all the Commissioners that no such details have been submitted to them by the Plastics Export Promotion Council.

The issue was accordingly treated as closed.

Point 9. Marine Products Export Development Authority: Original Health Certificate for Chilled Fish Exports: Customs at Bengaluru Airport insist on original Health Certificate before export, causing delays. The EIA issues these certificates on the day of packing, as packet numbers are finalized at that time. Since the certificate is primarily for the importing country, insistence before export is unnecessary.

In the last Meeting, the Chairperson had requested all Commissioners to examine the legal provisions regarding the mandatory nature of Health Certificate for perishable goods meant for export and to send a detailed report.

During the present Meeting, it was informed by all the Commissioners that Customs does not insist on the production of original Health Certificate before exports as it is not a requirement for exports under the Customs provisions.

The issue was accordingly treated as closed.

Point 10. KASSIA and Member Industries: Establishing a 24×7 Facilitation Cell / Nodal Officer for MSME Clearances: It was requested for a dedicated 24×7 Facilitation Cell to be set up and a Nodal Officer to be appointed to address MSME clearance issues.

In the last Meeting, the Chairperson had directed the Commissioner, ACC that one of the officers may be designated as the Nodal Officer to whom grievances from MSME Associations can be addressed. The role of the Nodal Officer would be to receive the communications and forward them to the appropriate level for necessary action.

During the present Meeting, it was informed by the Commissioner, ACC that Dr. Piyush Barasu Badhe, Joint Commissioner, AP & ACC has been nominated as the Nodal Officer for redressal of grievances from MSME sectors.

The issue was accordingly treated as closed.

Point 11. KASSIA and Member Industries: Need for Expedited Processing of Refunds and Incentive Credits (RoDTEP, Drawback): It was requested that there should be faster processing of refunds and incentive credits under RoDTEP, Drawback and IGST refunds.

In the last Meeting, the Chairperson had requested KASSIA to intimate the details of cases where, in their view, there have been delays in disbursement of RoDTEP, Drawback or refunds, and the cases would be disposed expeditiously.

During the present Meeting, it was informed by all the Commissioners that no such details have been submitted to them by KASSIA.

The issue was accordingly treated as closed.

Point 12. KASSIA and Member Industries: Minimizing Delays in Examination and Response Time to Reduce Demurrage and Detention Charges: It was requested that measures be taken to reduce delays in examination and clearance to help MSMEs avoid high demurrage and detention charges.

In the last Meeting, the Chairperson had requested KASSIA to intimate the details of cases where, in their view, there have been delays in examination and clearance, and the cases would be disposed expeditiously if required in co-ordination with the Custodians and the Airlines.

During the present Meeting, it was informed by all the Commissioners that no such details have been submitted to them by KASSIA.

The issue was accordingly treated as closed.

Point 13. KASSIA and Member Industries: Proposal for Periodic Training and Outreach Sessions on AEO, EPCG, RoDTEP, and Duty Drawback Schemes: It was requested that there should be regular capacity-building sessions for MSMEs on export/import schemes and procedures. It had been informed by all the Commissioners that regular outreach programmes are being conducted on export/import schemes and procedures.

In the last Meeting, the Chairperson had directed the Commissioners to ensure that in addition to the outreach programmes being undertaken by them, the recent Circulars issued by the Board and Public Notices issued by the Commissionerates should be invariably discussed during the fortnightly PTFC Meetings to bring greater awareness of the Department's initiatives.

During the present Meeting, it was informed by all the Commissioners that these directions are being complied with.

The issue was accordingly treated as closed.

Point 14. DoP: Giving OOC without any Customs duty but then giving a second OOC with Customs duty + Giving two OOCs with different Customs duty

In the last Meeting, the Chairperson had stated that these appear to be serious issues and had requested Commissioner, BCC to present an updated position on these issues. The Commissioner, BCC had stated that no such issues have been brought to the notice of Customs till date.

The Chairperson had requested the Postal authorities to provide the complete details of such cases immediately so that further action can be taken by Customs.

During the present Meeting, it was informed by the Commissioner, BCC that 12 such instances have been brought to their notice by the Postal authorities and on examination, it was observed that these were cases where the first OOC had been given directly by the System as the goods had been fully facilitated. However, on suspicion that the goods had been undervalued, the Postal authorities had been requested to detain the articles for further verification after which re-assessment had been carried out and the OOC had then been granted after enhancing the value and after cancelling the earlier OOC.

The issue was accordingly treated as closed.

Point 15. DoP: Feedback taken by Postal authorities indicates absence of prompt replies to customers' queries over phone, WhatsApp messages, e-mails etc.

In the last Meeting, it had been categorically stated by Commissioner, BCC that any inquiry or clarification received through WhatsApp message, mobile call, or the PAD official e-mail ID is duly attended to and appropriate replies or clarifications are provided to the concerned individuals. He stated that most of the queries received by Customs pertain to the delivery status of the articles. In such cases, Customs officers update the status, clearly indicating that the article has been cleared by Customs and that further information regarding delivery may be obtained from the Postal authorities. He had further stated that even after Customs clearance, recipients appear to be misinformed that the goods are still detained by Customs which creates unnecessary confusion and complaints.

The Chairperson had requested the Postal authorities to share 3 or 4 such instances in last one month, where the Postal authorities had given the contact details of Customs officers to the recipients but the recipients had stated that no response had been received.

During the present Meeting, it was informed by the Commissioner, BCC that 03 such instances have been brought to their notice by the Postal authorities but on examination, it was found that Customs had immediately responded to the recipients.

The issue was accordingly treated as closed.

Discussion On Fresh Agenda Points

Point 1. DoP: Credentials in FPO Import application for two Officials of Postal Department: This office has not received the credentials with viewing rights of FPO import application for two officials of postal Department.

In the last Meeting, it was stated by Postal authorities that access is required by them to view the status of parcels and queries raised. It was proposed by them that a view-only access be provided to them to enable timely responses to customer enquiries.

During the present Meeting, it was stated by the Commissioner, BCC that the matter had been taken up with DG (Systems) and it was informed that at present, credentials have been issued only to FPO Mumbai, but access has not been enabled due to ZTNA objections. Further, since the FPO Import application has been specifically designed for use by the Customs Department, the matter is under consideration.

The Chairperson directed that the interim arrangement of preparing fortnightly reports be continued to track the stages of articles pending for OOC at the FPO.

[Action: Commissioner, BCC]

Point 2. DoP: Disposal of Confiscated articles: 904 detained articles are pending for disposal. Action may kindly be taken to dispose them at the earliest.

It was informed by the Commissioner, BCC that Orders-in-Original have been issued in respect of 806 detained articles for which the appeal period has got over in December 2025 and after the expiry of the appeal period, the articles are being taken up for the disposal. Out of these articles, approval for disposal has already been obtained from the competent authority for 404 articles and they will be disposed at the earliest. For the remaining detained article, the proposals for the disposal are under review and they will be taken up for the disposal at the earliest.

The Chairperson directed that the existing system set in place by the Commissioner, BCC for disposal of detained articles should be closely monitored to avoid accumulation of such articles pending disposal.

[Action: Commissioner, BCC]

Point 3. CONCOR, ICD, WHITEFIELD: Disposal of goods in Bonded Warehouses:

There are about 281 cases of Bonding where the bonds have expired, and cargo is not taken delivery by the importers. These are cases where neither the CHAs who facilitated bonding nor are the importers coming forward to pay CONCOR wharfage charges or for taking delivery of cargo after Customs clearance. This is creating huge constraints in warehouse space availability at ICD. In this regard, special action must be initiated to dispose the long pending cases where bonds have expired.

It was informed by the Commissioner, BCC that Port of import is ICD Whitefield only in 98 cases and the remaining 183 cases pertain to other Ports of import. The details of these 98 cases have been verified and action for issuance of Disposal orders is being expedited. At present, Orders-in-Original have already been issued in 59 such cases.

The Chairperson stated that since the action for disposal can be taken only by the formations where the bonds were executed at the time of import, the cases where the Port of import is other than ICD Whitefield should be referred by M/s CONCOR to the respective Ports of import. The Chairperson also requested the Commissioner, BCC to forward the details of the 138 cases to Commissioner, ACC where the Port of import appears to be ACC, so that similar action can be taken by ACC priority.

[Action: Commissioner, ACC, BCC]

Point 4. CONCOR, ICD, WHITEFIELD: Disposal of detained cargo: In one of the CFS transit warehouses, customs detained cargo is lying for a long period which is occupying 75% of the space. Due to this, space for unloading/loading for examination of normal exports and import consignments are facing space constraints. The matter may be taken up to expedite the disposal/clearance of goods so that space availability can be reinstated.

It was informed by the Commissioner, BCC that on preliminary examination, it has been observed that there are 79 such lots which pertain to DRI investigations, Court matters, under auction proceedings etc., whose complete details are being ascertained, and immediate action will be taken for their disposal under Section 48 of Customs Act, 1962.

The Chairperson requested M/s CONCOR to submit the updated list of these cases to the Commissioner, BCC, which should include the names of the detaining agencies like DRI, SIIB etc., so that the process of disposal can be expedited.

[Action: Commissioner, BCC]

Point 5. M/s Texport Industries Pvt Ltd: Duty Drawback remains unreleased as 03 Shipping Bills have moved to “History” mode without generation of Drawback scroll

It was confirmed by the Commissioner, BCC that these Shipping Bills have moved to “History” queue, apparently on account of an Alert which was inserted based on the inputs from DGGI, Bengaluru Zonal Unit which is investigating a case of irregular availment of IGST refund against the exporter.

In response, it was stated by the representative of M/s Texport Industries Pvt Ltd. that they have already received a favourable Court Order in the matter.

The Chairperson directed that the following actions should be taken in the matter immediately so that the issue gets resolved by the end of January 2026:

(i). M/s Texport Industries Pvt Ltd. should forward a copy of the favourable Court Order to the Commissioner, BCC who would then take up the issue regarding the viability of the Alert with the ADG, DGGI, Bengaluru Zonal Unit.

(ii). If the Alert is removed but the issue remains unresolved even after the removal of the Alert, the Commissioner, BCC should take up the matter with DG (Systems).

[Action: Commissioner, BCC]

04. The Meeting ended with a Vote of Thanks.

Digitally signed by
PARASHIVAMURTHY M K

Date: 19-01-2026

18:31:38

(Parashivamurthy M.K.)

Additional Commissioner (CCO)

1. All Members of CCFC
2. Others - as per Mailing List.

Copy to:

1. Pr. Commissioner of Customs, Airport & ACC Customs Commissionerate, Bengaluru.
2. Commissioner of Customs, City Customs Commissionerate, Bengaluru.
3. Commissioner of Mangalore Customs, Mangalore.

LIST OF PARTICIPANTS

64TH CCFC MEETING, BENGALURU CUSTOMS ZONE

S.No.	Name (S/Shri/Smt/Ms./Dr.)	Designation/Organization
1.	SP Singh	Commissioner, City Customs Commissionerate, Bengaluru
2.	Vinitha Sekhar	Commissioner, MCC Commissionerate, Mangalore
3.	Sucheta Sreejesh	Commissioner, AP & ACC Commissionerate
4.	Parashivamurthy M.K	Additional Commissioner, CCO, Bengaluru
5.	M S Prithvi	Additional Commissioner, City Customs Commissionerate, Bengaluru
6.	Harikrishnan D	Additional Commissioner, Mangalore Customs Commissionerate, Mangalore
7.	Nitish Karnatak	Joint Commissioner, City Customs, Bengaluru
8.	N Jayaram	Assistant Commissioner, CCO
9.	Prabhu	Superintendent, FPO
10.	Shakuntala	ADCI, CDSCO
11.	S Balasubramanian	Member, E.C, BCHAAL
12.	Puttaraju	Treasurer, BCHAAL
13.	Lokesh B K	General Manager, DHL
14.	Padmanabhan	Chief General Manager, Texport Industries Pvt. Ltd.
15.	Dorababu	Asst. Director, AEPC
16.	Girish Narayan	Secretary, BCHAAL
17.	Hari V S	General Manager, CONCOR WFD
18.	Prem Kumar	Customs Clearing Manager, DHL
19.	Balachander	General Manager, CONCOR WFD
20.	Soma Chaudhary	Joint Director, FEIO
21.	Kusumakar	Senior Manager, International Cargo WFS
22.	V Chandru	VC, Active Freight Logistics Limited