



सीमा शुल्क मुख्य आयुक्त का कार्यालय, बेंगलुरु अञ्चल

OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS BENGALURU CUSTOMS ZONE;

केंद्रीय राजस्व भवन, क्वीन्स रोड बेंगलुरु -560001

C.R. BUILDING: QUEEN'S ROAD: BENGALURU- 560 001

Tel: 080-22867990/22863714 FAX: 080-22862419/22868795 E-mail: ccu-cusblr@nic.in

File No. CCCO/TECH/TGRV/CCFC/1/2020-S AND I-O/o CC-CUS-ZONE Bengaluru Date: as e-signed

Minutes of the 66th CCFC Meeting **Bengaluru Customs Zone held on 02.06.2026**

The 66th Customs Clearance Facilitation Committee (CCFC) Meeting was held on **2nd June 2026 at 12:30 PM** in Hybrid Mode at the Conference Hall, C.R. Building, Queen's Road, Bengaluru. Shri Ashish Chandan, Chief Commissioner of Customs, Bengaluru Zone, chaired the CCFC Meeting. The list of Participants is annexed.

02. The Chairperson welcomed the Members in his opening remarks and observed that only one Agenda Point had been sponsored for the Meeting. He reiterated the request to the Members to contribute Agenda Points for future Meetings.

03. With the permission of the Chairperson, the Assistant Commissioner, CCO, presented the details of the Public Notices issued by the Commissionerates since the last Meeting, and stated that sixteen Public Notices have been issued by the Customs formations during the preceding two months. Of these, nine Public Notices were issued by the Air Cargo Commissionerate (ACC), one by Bengaluru City Customs (BCC), and six by Mangalore Customs Commissionerate (MCC). It was further informed that the said Public Notices were available on the departmental website for public reference.

04. During the discussion, the Chief Commissioner sought details regarding any Public Notice issued independently by field formations

without being based on a Board Circular or Instruction. It was stated that ACC had issued a notice relating to Karnataka State Pollution Control Board (KSPCB)-registered e-waste dismantlers, recyclers, and refurbishers. The Chief Commissioner directed that from the next Meeting onwards, such field-level facilitation initiatives and innovative measures undertaken by Customs formations should be specifically highlighted as examples of proactive administration.

Agenda Point 1: DoP - Undelivered / retained / lost parcels & reconciliation of Customs duty : The Chairperson had reiterated his directions to the Commissioner, BCC to ensure strict compliance with the Postal Imports Regulations, 2025, especially Regulation 9 (5) and Regulation 9 (6) and to obtain the exact reasons as to why the Postal authorities have not been able to submit reconciled data to Customs so far

05. The Commissioner, BCC informed that as advised, an email dated 15.05.2026 was sent to the Postal authorities seeking the factual position regarding reconciliation of Customs revenue from FY 2019-20 onwards, reasons for non-submission of reconciliation data, if any, and consignment-wise reconciliation details from 01.04.2025 onwards.

06. In response, the Postal authorities vide email dated 19.05.2026, informed that reconciliation work is being carried out by the Postal Accounts Office (PAO), Bengaluru GPO. The request for reconciliation details has already been forwarded to the PAO; however, no reply has been received from the PAO so far. The Postal authorities stated that the reconciliation details will be furnished upon receipt of the information from the PAO. Accordingly, the matter is being pursued through the PAO, Bengaluru, and the requisite reconciliation details are awaited.

07. The Chief Commissioner expressed serious concern over the prolonged pendency of the matter, noting that significant revenue was involved and that similar non-actionable responses had been received repeatedly since 2024. The Chief Commissioner directed that the Minutes should

specifically record all communications received from the Postal authorities conveying similar responses, along with the relevant dates, so as to establish the chronology of follow-up action.

08. The chronological order for expediting the reconciliation work to the Superintendent of Post, FPO was intimated as under.

Date	Particulars
02.05.2026	Mail received from Superintendent of Post that they will submit the revenue reconciliation
23.04.2026	PAD, Customs requested the Superintendent of Post to furnish revenue reconciliation
16.02.2026	Mail received from Superintendent of Post that they will submit the revenue reconciliation
30.01.2026	Mail received from Superintendent of Post that they will submit the revenue reconciliation
20.11.2025	Mail received from Superintendent of Post that they will submit the revenue reconciliation
18.11.2025	Mail received from Superintendent of Post that they will submit the revenue reconciliation
26.10.2025	Mail received from Superintendent of Post that they will submit the revenue reconciliation
25.10.2025	PAD, Customs requested the Superintendent of Post to furnish revenue reconciliation
19.10.2025	Mail received from Superintendent of Post that they will submit the revenue reconciliation
08.10.2025	PAD, Customs requested the Superintendent of Post to furnish revenue reconciliation

Agenda Point 2: FPO Import Application credentials for Postal Officials: The Chairperson had directed that the interim arrangement of preparing fortnightly reports be continued to track the stages of articles pending for OOC at the FPO, till the receipt of credentials for two officers of Postal Department for accessing the FPO Import application.

09. The Commissioner, BCC informed that the required credentials have not yet been received. However, the preparation and submission of fortnightly reports for monitoring articles pending for Out of Charge (OOC) at the FPO is being continued as per instructions. Further, FPO has been requested to forward any enquiries/clarifications received from importers/exporters regarding customs clearance. Such references are being attended on priority, and appropriate clarifications along with current status of concerned articles are being communicated to importer/exporter.

10. As the interim arrangement was functioning satisfactorily and no further concerns were raised by the Postal authorities, it was decided to close the Agenda Point, with liberty to the Postal authorities to raise the issue again if required

Agenda Point 3: Disposal of Confiscated Postal Articles : The Chairperson had directed that the existing system set in place by the Commissioner, BCC for disposal of detained articles at FPO should be closely monitored to avoid accumulation of such articles pending disposal.

11. The Commissioner, BCC informed that out of 906 detained/confiscated articles, 529 articles have been disposed of, comprising 458 articles destroyed and 71 articles handed over to the focal Commissionerate. Further, a letter has been issued to the Air Cargo Commissionerate, Bengaluru, for taking over 33 articles pertaining to drones and their accessories, being the focal Commissionerate designated for disposal of such items.

12. In addition, 40 detained articles have been disposed of through destruction after obtaining approval from the competent authority. With regard to the remaining detained articles, the review process is currently underway. The concerned agencies are being approached to facilitate disposal of the articles in accordance with the procedures prescribed under Customs Disposal Manual. Further action for disposal will be taken based on the suggestions/instructions

received from the respective agencies.

13. The Chief Commissioner observed that disposal of confiscated goods was a continuing operational activity and could not remain an open Agenda Item indefinitely. Accordingly, the Agenda Point was closed with the direction that BCC should complete the disposal process in a time-bound manner and that any fresh concerns be raised separately.

Agenda Point 4: CONCOR ICD Whitefield - Disposal of Goods in Bonded Warehouses (Expired Bonds):

The Chairperson had stated that since the action for disposal can be taken only by the formations where the bonds were executed at the time of import, the cases where the Port of import is other than ICD Whitefield should be referred by M/s CONCOR to the respective Ports of import. The Chairperson had also requested the Commissioner, BCC to forward the details of the 138 cases to Commissioner, ACC where the Port of import appears to be ACC, so that similar action can be taken by ACC on priority.

14. The Commissioner, BCC reported that the details of goods pending for disposal in the bonded warehouse have been compiled and tabulated. As reported earlier, goods covered under 98 bonds pertain to ICD Whitefield. Out of these, disposal orders have been issued in respect of 44 bonds, and all such orders have been communicated to M/s. CONCOR for taking necessary action. The Commissioner, ACC reported that the 138 cases forwarded by Bengaluru City Customs were verified in the ICES system. On verification, it was found that 37 import cases pertain to ACC. Action in these cases is under process, and Show Cause Notices are being issued. The remaining 101 cases do not pertain to ACC and, therefore, fall outside its jurisdiction.

15. The representative of CONCOR informed that valuation formalities had been completed in respect of the cases for which disposal orders had been issued and further action was underway. Being

satisfied with the progress achieved, it was decided to close the Agenda Point while directing that all remaining cases be brought to their logical conclusion in a time-bound manner.

Agenda Point 5: BCC to expedite the disposal process in a time bound manner.

The Chairperson had requested the Commissioner, BCC to expedite the disposal process in a time bound manner by first targeting cases which not covered by detentions or Court cases.

16. The Commissioner, BCC stated that 60 cases are presently pending with M/s. CONCOR. Of these, 15 cases pertain to DRI detentions, 32 cases pertain to SIIB detentions, and 13 cases are pending under Section 48 of the Customs Act. Out of the 13 Section 48 cases, 4 cases are pending before various Courts and 1 case is under the fourth round of auction. Of the remaining 8 cases, 3 cases are fit for destruction, Out of Charge (OOC) has been granted in 1 case and the goods are yet to be cleared, while in another case the importer is exploring the option of destruction.

17. Further, a re-export order has been issued in respect of one consignment of M/s. BEML Limited. In one case, bonding is pending against the Warehouse Bill of Entry, and in another case, a query from the FAG is pending. With regard to the 15 DRI detention cases, approval for destruction has been granted by the Commissioner, BCC in respect of 7 cases of M/s. Starline Packers Pvt. Ltd.

18. Out of these, 3 cases have already been disposed of. The Disposal Section is presently awaiting No Objection Certificates (NOCs) from DRI/SIIB/Courts in the remaining cases. Necessary action for disposal will be initiated expeditiously upon receipt of the requisite NOCs.

19. During the discussion, the Chief Commissioner suggested that the feasibility of introducing a mechanism similar to the "Return to Origin (RTO)" concept available for courier consignments could be

examined for certain categories of uncleared cargo. Such a mechanism could potentially reduce the burden of auction and destruction proceedings.

20. The Commissioners, BCC and ACC were requested to examine the matter and assess its suitability for implementation within the existing legal framework.

(Action: Commissioner BCC and ACC)

Agenda Point 6 (Fresh Agenda Points): By Bangalore Custom House Agents Association Limited.

A. Examination of Import Cargo and Operational Challenges at Air Cargo Complex

21. The Association raised concerns regarding examination of import consignments and associated operational challenges. During the discussion, it was clarified by the Association that Body-Worn Cameras (BWCs) had not altered the examination procedures and were not, by themselves, responsible for delays in cargo examination. Accordingly, the Committee agreed that references to BWCs in the title of the agenda point may be suitably modified. The Association highlighted difficulties arising from examination instructions generated through the Risk Management System (RMS), stating that Customs Brokers and importers often became aware of examination requirements only at a later stage.

22. The Commissioner, ACC clarified that RMS instructions are communicated through the System after Goods Registration. The Chief Commissioner directed that the factual position regarding the stage at which importers receive RMS examination instructions be verified. Thereafter, the feasibility of communicating such instructions at an earlier stage, if operationally feasible, can be examined.

(Action: Commissioner, ACC)

B. Infrastructure and Manpower Constraints at Cargo Terminals

23. The Association also raised concerns regarding infrastructure constraints, shortage of manpower, and delays in cargo retrieval and examination at the WFS and Menzies Cargo Terminals. In response, the representatives of the Custodians detailed the substantial infrastructure augmentation undertaken, including expansion of examination areas, introduction of additional manpower, process improvements, and operational measures to facilitate examination and movement of cargo.

24. The WFS representative informed the Committee that a significantly larger import facility had been commissioned, examination space had been expanded, additional manpower deployed, and processes streamlined to handle increased cargo volumes efficiently. The Association acknowledged the improvements but stated that operational challenges continued due to increasing cargo volumes and the resultant pressure on examination infrastructure.

25. The Commissioner, ACC informed that the principal causes of delay were increased cargo volumes, limited examination space, and shortage of Customs manpower rather than the use of Body-Worn Cameras. The Chief Commissioner noted that representations seeking augmentation of manpower had already been escalated to higher authorities and would continue to be pursued.

C. Review of SOPs Relating to Body-Worn Cameras

26. The Chief Commissioner stated that a clear picture was required on whether the differences in Standing Orders governing the use of Body-Worn Cameras across Commissionerates could be contributing to operational variations. The Chief Commissioner directed that the Standing Orders issued by ACC, BCC, and MCC regarding Body-Worn Cameras be compiled and compared. Any scope for harmonization of procedures may thereafter be

examined to ensure consistency and operational efficiency.

(Action: Commissioner, ACC, BCC and MCC)

27. Concluding Remarks: The Chief Commissioner thanked all participants for their active participation and constructive inputs. Stakeholders were once again requested to raise issues at the PTFC level in the first instance so that only unresolved/distilled matters requiring intervention at the Commissionerate level are brought before the CCFC. The Meeting concluded with a reiteration of the collective commitment to trade facilitation, timely cargo clearance, and continuous improvement of Customs processes.

The Meeting ended with a Vote of Thanks.

Digitally signed by
PARASHIVAMURTHY M K
Date: 05-06-2026
17:00:51

(Parashivamurthy M.K.)
Additional Commissioner (CCO)

1. All Members of CCFC
2. Others - as per Mailing List.

Copy to:

1. Pr. Commissioner of Customs, Airport & ACC Customs Commissionerate, Bengaluru.
2. Commissioner of Customs, City Customs Commissionerate, Bengaluru.
3. Commissioner of Mangalore Customs, Mangalore.

LIST OF PARTICIPANTS

66TH CCFC MEETING, BENGALURU CUSTOMS ZONE

Sl.	Participants (S/Shri/Ms./Dr.)	Designation	Organization
1	S P Singh	Commissioner	BCC

2	Abhilash K Sreenivasan	Commissioner	MCC
3	Sucheta Sreejesh	Commissioner	AP&ACC
4	Parashivamurthy M.K	Addl.Commr	CCO
5	M.S. Prithvi	Addl.Commr	BCC
6	Nitish Karnatak	Jt.Commr	ICD
7	Biju Thomas	Addl.Commr	MCC
8	Harikrishnan D	Jt.Commr	MCC
9	Gunjal Sandeep Suryabhan	Jt.Commr	ACC
10	B Piyush Barasu Badhe	Jt.Commr	ACC
11	Syed Zahed Ali	Dy. Commissioner	ACC
12	N Jayaram	Asst. Commissioner	CCO
13	Mohandas V V	Asst. Commissioner	MCC
14	Santosh Kumar K	Superintendent	MCC
15	Rahul Shukla	Superintendent	MCC
16	Vikas Kumar	Superintendent	MCC
17	Balachander	Manager	CONCOR
18	Soma Chaudhury	Jt Director & Karnataka Head	FIEO
19	Girish Narayan	Secretary	BACHAAL
20	Lokesh B K	Imports Manager	DHL
21	M. Kusumakar	Sr. Manager	WFS
22	Mahadeva	Vice President	MENZIES
23	P Dorababu	Asst. Director	AEPC
24	Abdur Rahman Musba	CA	Kanara Chambers
25	TK Sahu	JC	AQCS
26	Surendra	Manager	CONCOR
27	R Anantha	Manager	BIAL
28	Philip C C	President	CHA Assn.
29	Vyshakh Krishnan	Manager	UPS Express Pvt Ltd.
30	Pavan Mruthyunjaya	Manager	FedEx
31	JC Babu	RD	CPCB