



सीमा शुल्क मुख्य आयुक्त का कार्यालय ,बेंगलुरु अञ्चल
**OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS BENGALURU
CUSTOMS ZONE;**

केंद्रीय राजस्व भवन , क्वीन्स रोड बेंगलुरु -560001

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F. No. CCCO/TECH/TGRV/CCFC/1/2020-S AND I

Date: as e-Signed

MINUTES OF THE 3rd SPECIAL CCFC MEETING

A Special Meeting of the 3rd Customs Clearance Facilitation Committee (CCFC) was convened under the Chairmanship of the Chief Commissioner of Customs, Bengaluru Zone on 27.03.2026 at 04:30 PM in hybrid mode at the Conference Hall, C.R. Building, Bengaluru to review issues relating to movement and clearance of import and export consignments in light of the evolving global situation arising from disruptions in the Gulf region.

02. The Meeting was attended by Commissioners of Customs of the Zone- AP&ACC, BCC and MCC, representatives from Partner Government Agencies (PGAs), Custodians, Port authorities, Airline and Courier operators, Steamer agents, Postal authorities, Trade representatives, associations and other stakeholders as appended in Annexure to the Minutes.

03. The 3rd Special CCFC Meeting for Bengaluru Customs Zone was held to review the status of EXIM operations, impact of disruptions, and implementation of trade facilitation measures across ACC, BCC, and MCC formations. The Chief Commissioner informed that several measures have already been taken by various Line Ministries to ease the burden on trade and industry. In particular, he emphasized that many requests for waiver of charges had been positively considered and necessary directions had been issued to field formations. He further advised stakeholders to review these measures carefully and bring forward any gaps or unresolved concerns so that they could be addressed promptly.

04. The Chief Commissioner also informed the participants about the introduction of the **Payment Aggregator** as an authorized mode to facilitate customs duty payment. He explained that this initiative was aimed at simplifying transactions and improving ease of doing business

for importers and exporters. Stakeholders were encouraged to actively use this system and provide feedback regarding any operational issues. He reiterated that continuous feedback from trade would help in refining these facilitation measures. He invited stakeholders to share any pending issues that had not been resolved through earlier circulars. However, no major concerns were raised at this stage, indicating general satisfaction with the measures taken so far.

Review of Cargo Operations (Sea, Air and Land)

A. Sea Cargo

Export

05. Decongestion and Export Cargo Management: The Chief Commissioner reviewed the status of export cargo management at Mangaluru Customs Commissionerate and noted that effective decongestion measures have been implemented during the period. The Commissioner, MCC reported that **Back-to-Town permissions have been granted for 463.88 MT of stuck cargo (19 export containers, primarily Middle East bound)** after Let Export Orders, covering a range of commodities such as coffee, gherkins, MDF boards, incense sticks, and fish meal, thereby preventing cargo deterioration and minimizing financial loss to exporters. **As a result of these efforts, there is no export cargo stuck at the Port at present.**

06. The Commissioner, MCC further reported that the current export pendency is minimal, with only 10 containers awaiting shipment, all of which have arrived recently between 21.03.2026 and 25.03.2026, indicating absence of any legacy backlog. It was also highlighted that **63 export containers have been successfully shipped through feeder vessels**, with continuous connectivity maintained *via* ports such as Nhava Sheva and Mundra and **no vessel containing export cargo which sailed from Mangaluru Port has returned till now.** Overall, smooth export cargo movement and efficient handling has been maintained despite the disruptions.

Import

07. Monitoring of LPG Imports: The Chief Commissioner observed that in the first week of March 2026, MCC had estimated that app. 200,000 MT of LPG imports would be impacted and inquired whether there has been any mitigation in the situation. It was reported by the Commissioner, MCC that there has been some improvement in the situation with **4 vessels containing app. 80,000 MT LPG** having reached Mangaluru Port or would be reaching in a few days.

08. Monitoring of Crude Imports: The Chief Commissioner stated that in the first week of March 2026, MCC had estimated that app.

400,000 MT of Crude imports would be impacted and inquired whether there has been any change in the situation. It was reported by the Commissioner, MCC that there has been a massive improvement in the situation with **7 vessels containing app. 935,000 MT Crude** having already reached Mangaluru Port in the last few days.

09. The Commissioner, MCC further stated that they are actively monitoring the continuity of critical LPG and Crude imports and it appears that the supply chain stabilization is in progress. The Chief Commissioner requested the Commissioner, MCC to update the position of month-wise imports (Vessels/ Quantity in MT) of LPG and Crude at Mangaluru Port in FY 2025-26, for a ready comparison with the imports of these commodities in the month of March 2026.

B. Air Cargo

10. Impact of Flight Cancellations on Air Cargo Operations (ACC): The Commissioner, AP&ACC informed that during the period from **01.03.2026 to 25.03.2026**, a total of **45 cargo flights and 243 passenger flights** were cancelled, significantly impacting cargo movement. As a result, the estimated **import cargo loss was 1953 MT**, while the estimated **export cargo loss stood at 3337 MT**.

11. Decongestion of impacted export cargo: The Commissioner, AP&ACC informed that **no export cargo was stuck at the Air Cargo Complex as on 26.03.2026**, indicating effective clearance and mitigation measures. Further, **Back-to-Town permissions** have been granted **in 10 cases** in terms of CBIC Circular No. 10/2026-Customs dated 10.03.2026, facilitating decongestion and minimizing cargo blockage of total tonnage of 4.099 M.T.

C. Air Cargo (Courier)

12. Impact of Flight Cancellations on Courier Operations: The Commissioner, AP&ACC informed that during the period from **01.03.2026 to 25.03.2026**, a total of **31 cargo flights and 07 passenger flights** carrying Courier articles were cancelled, significantly impacting Courier movement.

13. Decongestion of impacted export cargo: The Commissioner, AP&ACC informed that **21 MT export cargo was stuck at the ICT as on 26.03.2026**, due to reduced payload capacity and extended routing resulting from additional fuel requirements. However, all pending shipments are being tracked category wise and all efforts are being made to re-route these consignments. Further, **Back-to-Town permissions** have been granted **to 11 shipments (0.112 kg)**.

14. The Chief Commissioner requested the Commissioner, AP&ACC to keep a close watch on the 21 MT stuck cargo at ACC and to re-quantify the figures of Back-To-Towns at ACC and ICT during March 2026 in the form of shipments and quantity in MT.

D. Land Cargo (ICDs)

15. Decongestion and Export Cargo Management: The Commissioner, BCC has reported that significant progress has been achieved in decongestion of stuck export cargo, with **shut-out and export rail-out completed in 62 TEUs out of 64 TEUs**. As such, as on 26.03.2026, **only 02 TEUs (which were arriving back from Gateway Port) could be considered to be stuck**, which were also expected to be cleared soon.

16. The Chief Commissioner requested the Commissioner, BCC to keep a close watch on the 21 MT stuck cargo at ACC and to re-quantify the figures of Back-To-Towns at ICDs during March 2026 in the form of TEUs and quantity in MT.

E. Postal Operations (FPO)

17. The Commissioner, BCC reported that as on 26.03.2026, **211 export articles were stuck at FPO**, as compared to **176 in the previous review**, indicating a **marginal increase in pendency due to improved export sentiment** following policy changes in destination countries such as United States. However, it was observed that the situation remains under control and continuous efforts are being made to clear pending consignments through coordination with postal authorities and airlines.

18. The Chief Commissioner requested the Commissioner, BCC to segregate the figure of 211 into two parts. The first part would be the number of articles which remain out of the original 598 articles, and the second part would be the number of articles which have been received at FPO in the last few days due to improved export sentiment.

19. Implementation of Trade Facilitation Measures: The Chief Commissioner reviewed the implementation of Trade Facilitation Circulars and noted that the proactive use of these measures has contributed to minimizing cargo congestion and ensuring continuity of trade operations despite external disruptions. In this respect, it was reported that **11 requests for waiver of export-related charges** had been received (ACC:10, MCC:01) and all had been promptly approved.

20. Overall Assessment: The Chief Commissioner observed that despite significant disruptions caused by flight cancellations and external geopolitical factors, the Bengaluru Customs Zone has ensured **minimal cargo pendency, effective decongestion and uninterrupted clearance operations**. Air Cargo and Courier segments are operating smoothly with negligible backlog, while ICD and FPO pendency is being actively managed and reduced.

21. Action Points for Next Special CCFC Meeting: It was decided that all formations shall continue to ensure:

- Proactive communication with trade and stakeholders
- Real-time issue identification and escalation
- Optimal utilization of trade facilitation measures
- Dynamic deployment of officers for urgent clearances
- Weekly reporting of EXIM trends, disruptions, and mitigation actions

22. Directions and appreciation of the Chief Commissioner: The Chief Commissioner emphasized the need for continued **proactive monitoring, real-time coordination with stakeholders, and optimal utilization of trade facilitation measures** to ensure seamless EXIM operations. He concluded the meeting by **appreciating the efforts of all Departments and stakeholders** in managing the challenging situation. He noted that significant progress had been made in **reducing congestion and stabilizing supply chains**. However, he cautioned that the situation remained dynamic and required continuous monitoring. He emphasized the importance of **accurate data collection and timely reporting** for effective analysis.

23. The Meeting ended with a commitment to **continue regular reviews** and maintain close coordination among all stakeholders. All formations were directed to maintain **round-the-clock readiness** to handle any surge or disruption in cargo movement.

24. The Meeting ended with a Vote of Thanks.

This issues with the approval of the Chief Commissioner.

भवदीय,

Digitally signed by
Parashivamurthy M. K
Date: 28-03-2026
16:48:00

(परशिवमूर्ति एम. के. / Parashivamurthy M.K.)
अपर आयुक्त / Additional Commissioner (CCO / मु.आ.का.)

संलग्न: ऊपरोक्त अनुसार

1. All Members of CCFC
2. Others as per Mailing list

Copy to:

1. Commissioner of Customs, Airport & ACC Customs Commissionerate, Bengaluru.
2. Commissioner of Customs, City Customs Commissionerate, Bengaluru.
3. Commissioner of Mangalore Customs, Mangalore.

ANNEXURE

LIST OF PARTICIPANTS

SL.	NAME [Shri/Smt./Ms/Dr.]	DESIGNATION	ORGANISATION
1	P VINITHA SHEKAR	COMMISSIONER	MANGALURU CITY CUSTOMS
2	SUCHETA SREEJESH	COMMISSIONER	AP&ACC,BENGALURU
3	S P SINGH	COMMISSIONER	BENGALURU CITY CUSTOMS
4	PARASHIVAMURTHY M K	ADDL.COMMISSIONER	CCO,BENGALURU
5	BIJU THOMAS	ADDL.COMMISSIONER	MANGALURU CITY CUSTOMS
6	M S PRITHIVI	ADDL.COMMISSIONER	BENGALURU CITY CUSTOMS
7	SANDEEP GUNJAL	JT. COMMISSIONER	AP&ACC,BENGALURU
8	B PIYUSH BARSU	JT. COMMISSIONER	AP&ACC,BENGALURU
9	NITISH KARNATAK	JT. COMMISSIONER	BENGALURU CITY CUSTOMS [ICD]
10	HARIKRISHNA D	JT. COMMISSIONER	MANGALURU CITY CUSTOMS

11	ZAID ALI	DY. COMMISSIONER	AP&ACC,BENGALURU
12	N JAYARAM	ASST.COMMISSIONER	CCO,BENGALURU
13	RAMESHCHANDRAN	ASST.COMMISSIONER	MANGALURU CITY CUSTOMS
14	HARIDAS A	ASST.COMMISSIONER	MANGALURU CITY CUSTOMS
15	KAVITHA PODUWAL	ASST.COMMISSIONER	BENGALURU CITY CUSTOMS
16	SAMUEL PREM KUMAR D	SUPDT	CCO,BENGALURU
17	ARVIND JEROME A	SUPDT	CCO,BENGALURU
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19	VIKAS KUMAR	SUPDT	MANGALURU CITY CUSTOMS
20	RAHUL SHUKLA	SUPDT	MANGALURU CITY CUSTOMS
21	VIKAS	APPRAISER	MANGALURU CITY CUSTOMS
22	SANTHOSH KUMAR K	SUPDT	MANGALURU CITY CUSTOMS
23	T K SAHU	JT. COMMISSIONER	FIEO
24	BALACHANDER CONCOR	GENERAL MANAGER	CONCOR
25	BALAKRISHNA KOTTARI	GENERAL MANAGER	CONCOR
26	DIVYA T	PPO [PP]	RPQS
27	P DORABABU	ASST.DIRECTOR	APEC
28	PRADEEPA BABU B N	ASST.DIRECTOR	COFFEE BOARD
29	RAMULU	PPO(WS)	PQS
30	GIRISH NARAYAN	HON.SEC	BCHAAL
31	H S PRAKASH	AD	DGTS BZU
32	J C BABU	REGIONAL DIRECTOR	CPCB
33	PAVAN MRUTHYUNJAYA	GEN.MANAGER	FEDEX COURIER
34	KRISHNA	ASST.DIRECTOR	TEXTILE COMMITTEE,BLORE
35	LOKESH B K	MANAGER	DHL
36	M. KUSUMAKAR	SR.MANAGER	WFS
37	MAHADEVA	VICE PRESIDENT	MENZIES AVIATION
38	P K SELVI	ASST.MANAGER	CPCB
39	PHILIP C C	PRESIDENT	CHA ASS.
40	RAHUL RATHOD	MANAGER	FEDEX
41	RAMACHANDRA	MANAGER	FEDEX
42	REKHA, D.	PPO	RPQS
43	S BALA SUBRAMANIAN	MEMBER	BCHAAL
44	SANTHOSH SHETTY	SR.MANAGER	AWL AGRI BUSINESS LTD
45	VANITHA L S	PPO [PP]	RPQS
46	SRINIVASAN	EXECUTIVE	MARIGOLD