



सीमा शुल्क मुख्य आयुक्त का कार्यालय, बेंगलुरु अञ्चल
OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS BENGALURU CUSTOMS ZONE;
कें द्रीय राजस्व भवन, क्वीन्स रोड बेंगलुरु -560001
C.R. BUILDING: QUEEN'S ROAD: BENGALURU- 560 001

Tel: 080-22867990/22863714 FAX: 080-22862419/22868795 E-mail: ccu-cusblr@nic.in

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Minutes of the 67th CCFC Meeting Bengaluru Customs Zone held on 10.08.2026

The 67th Customs Clearance Facilitation Committee (CCFC) Meeting was held on **10th August, 2026 at 12:30 PM** in Hybrid Mode at the Conference Hall, C.R. Building, Queen's Road, Bengaluru. Shri Ashish Chandan, Chief Commissioner of Customs, Bengaluru Zone, chaired the CCFC Meeting. The list of Participants is annexed.

02. The Chairperson welcomed the Members in his opening remarks and observed that only 2 Agenda Points have been sponsored for the Meeting. He reiterated the request to the Members to contribute more Agenda Points for future Meetings.

03. With the permission of the Chairperson, the Assistant Commissioner, CCO, presented the details of the Public Notices issued by the Commissionerates since the last Meeting, and stated that 6 Public Notices have been issued by the Customs formations during the preceding two months during 3rd June-2026 to 09 August-2026. Of these, 2 Public Notices were issued by the Air Cargo Commissionerate (ACC), and 4 by Mangalore Customs Commissionerate (MCC). It was further informed that the said Public Notices were available on the departmental website for public reference.

04. During the discussion, the Chief Commissioner sought details regarding any Public Notice issued independently by field formations without being based on a Board Circular or Instruction. The Chief Commissioner directed such field-level facilitation initiatives and innovative measures undertaken by Customs formations should be specifically highlighted as examples of proactive administration.

5. Agenda Point 1: DoP – Undelivered / retained / lost parcels & reconciliation of Customs duty (from Previous MoM): The Chief Commissioner reiterated his directions to the Commissioner, BCC to ensure strict compliance with the Postal Imports Regulations, 2025, especially Regulation 9 (5) and Regulation 9 (6) and to obtain the exact reasons as to why the Postal authorities have not been able to submit reconciled data to Customs so far.

5.1 The Commissioner, Bengaluru City Customs informed that as advised, an email dated 15.05.2026 was sent to the FPO, Bengaluru seeking the factual position regarding

reconciliation of Customs revenue from FY 2019–20 onwards, reasons for non-submission of reconciliation data, if any, and consignment-wise reconciliation details from 01.04.2025 onwards.

5.2 In response, the FPO, Bengaluru, vide email dated 19.05.2026, informed that reconciliation work is being carried out by the Postal Accounts Office (PAO), Bengaluru GPO. The request for reconciliation details has already been forwarded to the PAO. However, no reply has been received from the PAO so far. The FPO stated that the reconciliation details will be furnished upon receipt of the information from the PAO. Accordingly, the matter is being pursued through the PAO, Bengaluru, and the requisite reconciliation details are awaited.

5.3 The Chief Commissioner discussed the reasons in detail and directed the Commissioner to ensure strict compliance with the Postal Imports Regulations, 2025, especially Regulation 9 (5) and Regulation 9 (6) and to explore the possibility of obtaining the revenue details directly from the PAO.

(Action: Commissioner BCC)

6. Agenda Point 2: Examination of Import Cargo and Operational Challenges at Air Cargo Complex (From 66th CCFC Meeting)

6.1 The Association raised concerns regarding examination of import consignments and associated operational challenges. During the discussion, it was clarified by the Association that Body-Worn Cameras (BWCs) had not altered the examination procedures and were not, by themselves, responsible for delays in cargo examination. The Association highlighted difficulties arising from examination instructions generated through the Risk Management System (RMS), **stating that Customs Brokers and importers often became aware of examination requirements only at a later stage.**

6.2 The Chief Commissioner had directed in the 66th CCFC Meeting that the factual position regarding the stage at which importers receive RMS examination instructions be verified. Thereafter, the option of communicating such instructions at an earlier stage, if operationally feasible, can be examined.

6.3 The Additional Commissioner, ACC informed that, **once the importer completes the Goods Registration process, the RMS examination instructions are made available in the importer's ICEGATE login.** Accordingly, the examination of the goods is carried out in compliance with the instructions issued by the RMS.

6.4 The Chairman indicated that the feasibility of making a reference to D.G. (Systems) should be explored requesting them if this can be made available at an earlier stage unless there are any impediments or problems.

(Action: Commissioner ACC, BCC, MCC)

7. Agenda Point 3: Review of SOPs Relating to Body-Worn Cameras (From previous MoM)

7.1 The Chief Commissioner stated that a clear picture was required on whether the differences in Standing Orders governing the use of Body-Worn Cameras across Commissionerates could be contributing to operational variations. The Chief

Commissioner directed that the Standing Orders issued by ACC, BCC, and MCC regarding Body-Worn Cameras be compiled and compared. Any scope for harmonization of procedures may thereafter be examined to ensure consistency and operational efficiency.

7.2 The Chief Commissioner during the discussion mentioned that the direction was not for one particular Commissioner to compile. The Chief Commissioner's Office should get the inputs from all the field formations and issue a uniform SOP for the Zone as no SOP has been issued by the Board on this issue.

(Action: ADC CCO)

8. Agenda Point-4: Expedite disposal process in a time bound manner (From Previous MoM)

8.1 In the 66th CCFC Meeting, the Chief Commissioner had requested the Commissioner, BCC to expedite the disposal process in a time bound manner by first targeting cases which are not covered by detentions or Court cases. The Commissioner, Bengaluru City Customs informed that there are 52 cases are presently pending with M/s. CONCOR. Of these, 8 cases pertain to DRI detentions, 32 cases pertain to SIIB detentions, and 12 cases are pending under Section 48 of the Customs Act. Out of the 12 Section 48 cases, 4 cases are pending before various Courts and 1 case is under the fourth round of auction. Of the remaining 7 cases, in one of the cases the importer has requested for re-export, in another 1 case a re-export order has been issued, Out of Charge (OOC) has been granted in 1 case, while in another 4 cases the respective importers are exploring the option of destruction.

8.2 The Additional Commissioner, ACC informed that Circular No. 17/2026-Customs, effective from 01.04.2026, Para 2(B) provides for the Return to Origin (RTO) of uncleared/unclaimed goods imported through the courier mode, with the objective of reducing the burden of auction and destruction proceedings under Section 48 of the Customs Act. The Board has already examined the issue and advised that RTO may be permitted for imported goods lying uncleared/unclaimed in the ICTs for more than 15 days, provided such goods are not prohibited, restricted, or under investigation/interception by any enforcement agency. Couriers make several efforts before a shipment is processed under Section 48. These include issuing multiple notices to the consignee, contacting the consignee through available communication channels, and advising them regarding available clearance options to facilitate customs clearance.

8.3 The Chief Commissioner suggested that the feasibility of introducing a mechanism similar to the "Return to Origin (RTO)" concept available for courier consignments for certain categories of uncleared cargo at Air Cargo Complex and ICDs. Such a mechanism could potentially reduce the burden of auction and destruction proceedings. The Chief Commissioner stated that in case no importer is ready to take ownership of goods, it either can be auctioned or it can be destroyed and in such a scenario, RTO is an enabling third option. The Chair directed to verify and explore the legal and logical feasibility and submit the details.

(Action: Commissioner ACC, BCC & MCC)

9. Agenda Point 5- RoSCTL Scrolls have not been generated –Fresh Agenda Point
(Sponsored by: P. Dorababu, Deputy Director, Apparel Export Promotion Council)

The issue pertains to M/s. Silver Spark Apparel Ltd., Bengaluru wherein it was informed that the RoSCTL Scrolls have not been generated for the 162 Shipping Bills pertaining to Bangalore Port (INBLR4) and Bangalore ICD (INWFD6).

9.1 The Commissioner BCC informed that out of 162 Shipping Bills, 05 pertains to ICD, Bengaluru and in all the 05 cases RoSCTL Scrolls have been generated.

9.2. During discussion, ACC informed that ROSCTL scroll has been generated in certain cases and few more are pending due to technical glitches.

9.3. The Chief Commissioner directed that the reasons for the delay in generating RoSCTL scroll should be submitted. Since the RoSCTL scroll is required to be generated in a time bound manner, the Chief Commissioner requested the Trade to raise such issues in regular PTFC meetings and option is open to the sponsor to raise the issue at subsequent meetings if it is unresolved. Accordingly, the issue was treated as closed.

(Action: Commissioner ACC)

10. Agenda Point 6- Fresh Agenda Point: Conduct the G CARD examination at Mangaluru: (Sponsored by: Mr. Philip C.C, President, Custom House Agents Association, Mangalore)

10.1 Mr. Philip C.C, President, Custom House Agents Association, Mangalore raised the issue of conducting "G Card" Examination for the employees of CHA. In this regard, it was submitted that the "G Card" Examination was last conducted on **12.06.2024**. A total of 20 applications were received, out of which 11 applications were rejected due to discrepancies. However, none of the remaining 9 candidates who appeared for the examination could qualify.

10.2. The Commissioner MCC stated that as per Instruction No.12/2024 Customs dated 01.05.2024, the Chief Commissioner shall conduct an annual review of the requirement of "G Card" Holders at every Customs station under his jurisdiction. Accordingly, the issue was taken up with the CCO vide letter dated 01.09.2025 (E-580023).

10.3 The Chief Commissioner observed that the review of the requirement of "G Card" Holders had already been done by the earlier Chief Commissioner and the same still holds good as the requirement as per the earlier review has not been filled as none of the Applicants could qualify. The Chief Commissioner directed the Commissioner, MCC to take immediate necessary steps to comply with the requirements as per the review conducted earlier.

(Action: Commissioner MCC)

11. The Chief Commissioner invited the Trade to raise any further issue of concern. However, no other issues were raised by the trade/ Stake Holders and thanked the Department for the cooperation being extended.

Concluding Remarks: The Chief Commissioner thanked all participants for their active participation and constructive inputs. Stakeholders were once again requested to raise issues at the PTFC level in the first instance so that only unresolved/distilled matters

requiring intervention at the Chief Commissioner level are brought before the CCFC. The Meeting concluded with a reiteration of the collective commitment to trade facilitation, timely cargo clearance, and continuous improvement of Customs processes.

The Meeting ended with a Vote of Thanks.

Digitally signed by
HARISH JAYANNA
Date: 17-08-2026
13:31:31

अपर आयुक्त / Additional Commissioner
(CCO / मु.आ.का.),BCZ, Bengaluru

To,

1. All Members of CCFC 2. Others - as per Mailing list

Copy to:

1. Commissioner of Customs, Airport & ACC Customs Commissionerate, Bengaluru.
2. Commissioner of Customs, City Customs Commissionerate, Bengaluru.
3. Commissioner of Customs, Mangalore.

LIST OF PARTICIPANTS
67TH CCFC MEETING, BENGALURU CUSTOMS ZONE

Sl	Participants (S/Shri/Ms./Dr.)	Designation	Organization
1	S P Singh	Commissioner	BCC
2	Abhilash K Sreenivasan	Commissioner	MCC
3	Dr. Harish J.	Addl.Commr	CCO
4	Dr. Manish Godara	Addi. Commr	ACC
5	Dayanand T.	Addl.Commr	BCC
6	Akash Shankar Chougule	Addl.Commr	MCC
7	Nitish Karnatak	Jt.Commr	ICD
8	Harikrishnan D	Jt.Commr	MCC
9	B Piyush Barasu Badhe	Jt.Commr	ACC
10	Jayram N.	Asst. Commissioner	CCO
11	Sree Kumar Ravindrakumar	Asst. Commissioner	ACC
12	Rameshchandra M.	Asst. Commissioner	MCC
13	Balachander	Manager	CONCOR
14	Girish Narayan	Secretary	BACHAAL
15	Lokesh B K	Imports Manager	DHL
16	M. Kusumakar	Sr. Manager	WFS
17	Mahadeva	Vice President	MENZIES
18	P Dorababu	Asst. Director	AEPC
19	TK Sahu	JC	AQCS
20	Surendra	Manager	CONCOR
21	R Anantha	Manager	BIAL
22	Philip C C	President	CHA Assn.
23	Vyshakh Krishnan	Manager	UPS Express Pvt Ltd.
24	JC Babu	RD	CPCB
25	Rajesh	Manager	ASPINWALL
26	Sagar Kothuri	Manager	MABPL
27	Ramaswami Srinivas	Manager	Menzies Aviation BLR
28	Ramachandra	Manager	FEDEX, Bengaluru