



सीमा शुल्क मुख्य आयुक्त का कार्यालय ,बेंगलुरु अञ्चल  
**OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS BENGALURU CUSTOMS ZONE;**  
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**Date: As e-signed**

**Minutes of the 61<sup>st</sup> CCFC Meeting Bengaluru Customs Zone held on 22.01.2025 at 11:30 AM**

The 61<sup>st</sup> Customs Clearance Facilitation Committee (CCFC) meeting was held virtually on 22<sup>nd</sup> January, 2025 at 11:30 hours. Ms. Arti Agarwal Srinivas, Chief Commissioner of Customs, Bengaluru Customs Zone chaired the CCFC meeting. The list of participants is annexed.

2. The Chairperson welcomed the participating members. Foremost, a presentation was made by ADC (CCO) on the recent public notices and trade notices issued by the Commissionerates since last CCFC meeting and stakeholders were briefed on the same. The Chairperson requested the Trade association to share any inputs / difficulties being faced in r/o processes introduced vide recently issued public notices and trade notices.

3. Post the presentation and discussions on public and Trade notices, the pending action points from the last meetings were discussed:

**A. Installation of second RFID scanner / machine at T2 Terminal, KIA, Bengaluru** – BIAL has informed that "The second RFID scanner is active and ADC (Airport) has confirmed the same. **The issue stands resolved.**

**B. BCHAAL to ensure that all the customs brokers are members of Customs Brokers Association.** - BCHAAL informed that their current Membership strength stands at 405 and around 20 members got registered themselves since last CCFC meeting. Chairperson directed CCO to forward the list of CB's received from BCHAAL to Commissionerate for verification of Customs Brokers operative in Commissionerates. Chairperson requested Commissionerates to inform BCHAAL the details of customs broker, if any operating which is still not member of CB Association.  
**[Action: CCO, ACC, BCC & MCC]**

**C. NOC's not reflected for PQ and AQ online:** - RPQS informed that at present the PQ NOCs are not being linked to ICEGATE for importing agricultural commodities. But it is ensured by them that BoE's are mapped through online PQMS system. From RAQS no one represented in the meeting.

**[Action: RAQS, RPQS]**

**D. Issue regarding Merbau logs not getting marked to PQ for NOC** –RPQS informed that Merbau logs BoE's are still not getting marked to PQ for NOC by Customs and stakeholders are voluntarily applying for PQ NOC. ADC (ICD) informed that ICEGATE system is marking the Merbau logs BoE's directly to PQ and requested PQ officers to approach ICD, Customs in case any bill not getting linked directly through system.

**[Action: ADC(ICD), RPQS]**

- E. **Sensitizing about compliance requirement of BIS, EPR and LMPC - Engineering Export Promotion Council (EEPC) in collaboration with Customs Filed Formation to conduct outreach programme / session on the same -** BCHAAL has informed that Directorate General of Taxpayer Services (DGTS) CBIC, Bengaluru Zonal Unit has conducted WEBINAR/ Outreach Programme on the Topic Customs Compliance Requirements of BIS, EPR & LMPC on 3rd January 2025 and BCHAAL Members and other Members of Trade participated in the Webinar. Representative of BACHAAL expressed their gratitude to Bangalore Customs for organizing the said Webinar and informed that the same was very beneficial for the Trade. **The issue stands closed.**
- F. **Encouragement of more women representation and participations in Trade –** AP & ACC issued Public Notice No.13/2024 dated 12.12.2024 requesting Trade to ensure representation of women in trade activities as well as in trade seminars/ webinars / PTFC/ CCFC meeting etc. Chairperson requested all the stakeholders to ensure more women participation in their organizational activities and more representation in trade seminars/ webinars etc. Representative of Karnataka Small Scale Industries Association (KASSIA) informed that they desire to conduct an outreach programme on “encouragement of more women representation and participations in Trade” and requested to fix suitable date. Chairperson requested them to approach City Customs and finalise date for the same.  
**[Action: KASSIA, BCC]**
- G. **Relaxation of Insurance for all the terminals of CONCOR for PAN India- Insurance amount for goods stored in customs areas needs to be re-worked out based on the recent circular issued by the Board –** CONCOR and Bangalore City Commissionerate has informed that insurance amount has already been re-worked out and issue will be settled within a week. **The issue stands resolved.**
- H. **Pending clearance of nearly 1200 parcels at FPO: -** JC (PAD, City Customs) informed that most of these pending parcels (apprx.1400) are very old unclaimed / duty not paid consignments of Year 2018 onwards and 400 out of 1400 has already been examined by the Customs and they are targeting to dispose all these consignments by March, 2025. Postmaster, FPO also confirmed that most of the parcels is cleared and pendency has already been reduced. JC (PAD, City Customs) informed that issue regarding technical glitches in data flow of releasing the foreign inward articles from Customs to Postal Department are flagged to DG (Systems) and are being monitored regularly for resolution. **The issue stands resolved**
- I. **Smooth rollout of SCMTR- ADC (CCO) informed that Board has extended time till 31.03.2025 for implementation of SCMTR across all ports and requested all stakeholders to proactively familiarize with all procedures and to initiate registration related activities.**
- J. **BCHAAL request regarding sharing of any public notice on Customs Brokers Licensing Examination issued by City Customs. ADC (CCO) informed that City Customs Bangalore has issued Public Notice No. 22/2024 dated 27.12.2024 in this regard and same is available on Zonal Website. The issue stands closed.**
- K. **Issue in Goods registration at ICD: -** CONCOR informed that issue has been resolved and they are regularly co-ordinating with AC (ICD) in this regard. **The issue stands closed.**
- L. **Probable reasons of shifting of business from ICD, Bengaluru to Chennai and**

**strategy to bring more import / export activities to Bangalore-** Chairperson requested ICD to share their opinion whether shifting is on account of any logistics issue. Commissioner (City Customs) informed that they are also trying to find out reason for such shifting and it appeared that the same is not a general trend but few big importers have shifted their business from Bangalore to Chennai or Delhi due to business reason like shifting their entire warehouse from Bangalore to Chennai or Delhi. Further, he stressed that currently City Customs is promptly carrying out all Customs Clearance activities although there was some slowness in October Month.

- M. **Issue regarding referring of a lot of Import consignments of Fabrics for testing, resulting in delay in clearance at SHED and Courier-** Pr. Commissioner (ACC) informed that no such instances / problems have been shared by AEPC. AEPC stated that issue was for few consignments and same has already been resolved. **The issue stands closed.**
- N. **Request to conduct a seminar by Customs Department on the process of digitization of warehouse operations on account of recent public notice mandating digitization of warehouses -**It is informed that all three Commissionerates have conducted outreach programme on the process of digitization of warehouse operations in the month's of Dec-2024 and Jan-2025. **The issue stands closed.**
4. The Floor was open for discussions for specific issues if any:
- The representative from FIEO raised issue of response code Response Code SB000 in IGST refund and enquire whether to approach DG (Systems) or Customs Port for resolution. ADC (ICD) informed that they need to approach DG (Systems) and copy of ticket raised can be marked to Customs Port.
- [Action: FIEO, ICD]**
5. The Chairperson concluded the meeting. The meeting ended with a vote of thanks.

**Signed by A Sakthi**

**Date: 27-01-2025 19:01:17**

(Sakthi A.)

Additional Commissioner (CCO)

1.All Members of CCFC

2.Others - as per Mailing List

**Annexure**

| <b>S.No.</b> | <b>Name(Shri/Ms/Dr)</b> | <b>Designation / Organisation</b>                                           |
|--------------|-------------------------|-----------------------------------------------------------------------------|
| 1            | Debashish Sahu          | Pr. Commissioner, AP & ACC Commissionerate                                  |
| 2            | SP Singh                | Commissioner, City Customs Commissionerate, Bengaluru                       |
| 3.           | Vinitha Sekhar          | Commissioner, Customs Commissionerate, Mangalore                            |
| 4            | Prajwala N.             | Additional Commissioner, AP & ACC Commissionerate                           |
| 5            | Rajesh Rama Rao         | Additional Commissioner, ICD, City Customs                                  |
| 6            | Dr. Arunodaya           | Joint Commissioner, City Customs                                            |
| 7            | Biju Thomas             | Additional Commissioner, Mengaluru Commissionerate                          |
| 8            | Animesh Garg            | Deputy Commissioner, AP & ACC                                               |
| 9            | Devasish Paul           | Deputy Commissioner, AP & ACC                                               |
| 10           | Rekha                   | Plant Quarantine RPQS, Bengaluru                                            |
| 11           | Manu P.                 | Plant Quarantine RPQS, Bengaluru                                            |
| 12           | Dorababu.P              | Assistant Director AEPC BANGALORE                                           |
| 13           | Girish Narayan          | Secretary, Bangalore Custom House Agents Association Limited                |
| 14           | Ramaswamy Srinivas      | Menzies Aviation Pvt Ltd                                                    |
| 15           | SRI SHIVA KUMAR R       | PRESIDENT, Peenya Industrial Association.                                   |
| 16           | B Balaji,               | Chief Manager, CONCOR                                                       |
| 17           | M. Kusumakar            | Sr. Manager-International Cargo WFS Bengaluru Pvt Ltd                       |
| 18           | Lokesh B K              | Customs Clearance Supervisor, DHL Express (I) Pvt Ltd.,                     |
| 19           | V Chandra Kumar         | Vice Chairman, Air Cargo Forum India, Bengaluru Chapter                     |
| 20           | Ganesh                  | Foreign Post Office, Bengaluru                                              |
| 21           | SOMA CHAUDHURY          | Joint Director, Federation of Indian Export Organisations (FIEO), Bangalore |
| 22           | Danisha Minu            | Dy. Director, Federation of Indian Export Organisations (FIEO), Bangalore   |
| 23           | Pramod Kumar Dash       | Food Import Clearance System (FICS), Bangalore                              |
| 24           | Pavan Mruthyunjaya      | FedEx, Bangalore                                                            |