



प्रधान वायुक्त सीमा शुल्क (आयात) का कार्यालय
OFFICE OF THE PR. COMMISSIONER OF CUSTOMS (IMPORT),
तकनीकी अनुभाग, हवाई माल संकुल सहार, अंधेरी (पूर्व), मुंबई-400099
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Date:

MINUTES OF THE PERMANENT TRADE FACILITATION COMMITTEE
MEETING HELD ON 15.04.2026

The first meeting of Permanent Trade Facilitation Committee (PTFC), for the month of April 2026 was held in the Conference Hall of ACC at 12:00 N.N on 15.04.2026 and was chaired by Shri Manish Chandra, Principal Commissioner of Customs (Import) and co-chaired by Shri Hardeep Batra, Commissioner of Customs (Export). The following officers and representatives participated in the meeting:

Sl. No.	Name & Designation (Customs)	Organization
1	Shri Neelesh Rautkar, Addl. Commissioner of Customs (Import)	Customs, ACC, Mumbai
2	Shri Vijay Manvatkar, Addl. Commissioner of Customs (Export)	Customs, ACC, Mumbai
3	Shri Tagadi Manjunath, Addl. Commissioner of Customs (Import)	Customs, ACC, Mumbai
4	Ms. Daribha Lyndem, Addl. Commissioner (Export)	Customs, ACC, Mumbai
5	Ms. Priya Jadhav Addl. Commissioner of Customs	Customs, ACC, Mumbai
6	Shri Prakash Chaudhary, JC of Customs (Import)	Customs, ACC, Mumbai
7	Shri G.L Narsimhan, JC (in Situ)	Customs, ACC, Mumbai
8	Shri Kanhaiya Poddar, Deputy Commissioner of Customs (Import)	Customs, ACC, Mumbai
9	Shri R V Keny, Assistant Commissioner of Customs (General)	Customs, ACC, Mumbai
10	Shri Sanjay Khirsagar, Assistant Commissioner of Customs (General)	Customs, ACC, Mumbai
11	Shri Jai Singh Rathore, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
12	Shri Mahesh A Vhatkar, Assistant Commissioner of Customs	Customs, ACC, Mumbai
13	Shri Itha Ramalingeshwara Rao, Asst.	Customs, ACC, Mumbai

	Commissioner of Customs (Import)	
14	Shri Amar Prakash, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
15	Shri G. L. Meena, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
16	Shri Deepak Kumar Singh, Superintendent, (Import)	Customs, ACC, Mumbai
17	Shri Ranveer Singh, Superintendent (General)	Customs, ACC, Mumbai
18	Shri Rahul Kumar Meena, Examiner, (Import)	Customs, ACC, Mumbai

Sl. No.	Name of attendees of Stakeholders	Organization
1	Shri Praveen A. Jagtap, ADC	CDSCO
2	Shri Sachin Gavit, A.D.	FSSAI
3	Shri Kaushal Thakkar, Import Chairman	BCBA
4	Shri Ketan Desai, Secretary	BCBA
5	Mrs. Chaitaly Mehta, MCM	BCBA
6	Shri Prathamesh, Regulatory & Compliance Officer	FedEx
7	Shri Douglas Dsouza, Manager	FedEx
8	Shri Hiren Joshi, Deputy Task Manager	AIASL
9	Shri V. P. Salunke, Executive Operations	AIASL
10	Shri Mahesh Bowlay, Sr. Manager	Sequel One
11	Shri Amit Kadam, Asst. Manager	MIAL
12	Shri Vishal Vasant Kamble, Deputy Manager	MIAL
13	Shri Naresh Kumar, Deputy Manager	MIAL
14	Shri Akshay Shetye, Mial Security	MIAL
15	Shri Mukesh Marolia, Associate Manager	MCSCAPL
16	Shri Marwin Mendonca, Asst. manager	MCSCAPL
17	Shri Parshuram Upadhyay, DGM Security,	CSC
18	Shri Shailesh Sharma, Secretary	ACAAI
19	Shri Rajen S Bhatia, Chairman	ACAAI
20	Shri Harig S Fernandes, Partner	Sylvester & Co.
21	Shri Shailesh Lokhande, Export Executive	Schanker
22	Shri Lynn Boothello, Manager	British Airways
23	Shri Ketan Rathore, Assistant manager	British Airways
24	Shri Sudhir Manipur, Manager	Uganda Airlines
25	Shri Robin Fernandes, Cargo Service Manager	Cathay Cargo
26	Shri Subodh Thakur, Export in charge	MCSCAPL
27	Shri Mark Fernandes, owner	Sylvester Forwarders Pvt. Ltd
27	Shri Prashant Popat, Chairman	AMTOI

The Principal Commissioner of Customs welcomed all the attendees. The following agenda points were taken up for discussion and decision:

Open Points from the last PTFC meeting:

1. **Deployment of Adequate Manpower in Docking Area**

BCBA has requested that MIAL/Adani increase manpower for regulating vehicular movement within the docking area. BCBA highlighted that the present situation is highly congested and poses serious safety risks, and emphasized that immediate corrective measures are necessary to prevent any potential life-threatening incidents.

Discussion and Decision:

BCBA representative Shri Ketan Desai and informed that a meeting was held between BCBA and MIAL on 02.04.2026, however, no concrete decision was taken.

MIAL representative Shri Subodh Thakur, Export Incharge, informed that in the meeting all points were discussed.

Shri Mark S. Fernandes owner of Sylvester Forwarders Pvt. Ltd, informed that during the meeting not a single decision was taken by MIAL. He emphasised the requirement of deputing of Marshals in Docking area.

Principal Commissioner asked MIAL about the timeline for deploying additional Marshals in the Docking area.

Shri Parshuram Upadhyay, DGM Security, informed that they have already directed SIS to provide additional 10 staff to strengthen Marshalling in Docking area. These Marshals will be available within a week.

Point Closed

Action: MIAL/DGM Security

2. **Mandatory Entry of Vehicles with Cleaner**

BCBA has requested that MIAL/Adani make it mandatory for vehicles entering the Cargo Complex to be accompanied by a cleaner. This would ease the burden on drivers while accessing docking areas, improve operational efficiency, and ensure smoother cargo movement.

Discussion and Decision:

Shri Vishal V. Karmble, Deputy Manager, MIAL, informed that the Air Cargo Complex is a highly restricted area. Allowing both the driver and cleaner inside the cargo area may lead to unnecessary gathering and could pose security concerns. He further stated that across India at all airports, cleaners are not permitted to accompany drivers inside such restricted zones due to security reasons.

Shri Shailesh Sharma, Secretary ACAAI raised the concern that when the vehicle enters inside the Docking area there is inadequate traffic management in the absence of sufficient numbers of Traffic Marshals.

Shri Mark S. Fernandes, owner of Sylvester Forwarders Pvt. Ltd., stated that traffic within the docking area is not being managed properly, posing a risk to pedestrians. He further mentioned that since MIAL does not permit cleaners to accompany drivers, Marshals should be deployed to assist and guide drivers during reversing operations.

Principal Commissioner, said that improvement should happen after the new Marshals are appointed within a week as informed by the DGM Security.

Point Closed

Action: MIAL

3. Issues pertaining to FedEx operations:

BCBA has highlighted the issue reported by Trade members that FedEx is not issuing receipts for amounts collected towards Delivery Order charges for more than seven days. Additionally, the behaviour of their staff has been found to be inappropriate when trade members approach them for enquiries.

BCBA has also observed that FedEx is levying late fees if Delivery Orders are collected even one day after the landing of the consignment. The trade strongly objects to such charges, particularly in cases where receipts for the amounts collected are not issued in a timely manner.

BCBA has also raised an issue of serious concern that a Bill of Entry has been filed by FedEx without the approval of the importer (AWB No. 889786818704) and requested for intervention to advise FedEx to address these issues being faced by the trade.

Discussion and Decision:

FedEx representative Shri Prathamesh, Regulatory and Compliance officer informed that BCBA members shared a list of issues which has been responded by FedEx. They have mutually discussed the matter and a meeting will be organised in this regard.

Pr. Commissioner, said that the outcome of the meeting should be informed for record and information to all concerned.

Point Closed

Action: MIAL

New Point Received from Stakeholders (BCBA):**1. Issues faced during unloading of export consignments:**

BCBA has raised the issue that MIAL/ADANI staff are not permitting unloading of export consignments even after issuance of Gate Pass. Customs Brokers are being made to run from pillar to post, and are often informed that unloading can only be allowed after telephonic confirmation from superior officials. This lack of coordination and inefficient handling is causing significant hardship to the trade and adversely impacting export operations.

Discussion and Decision:

The BCBA representative, Shri Ketan Desai, informed about an instance involving a 25-ton cargo, wherein the Customs Broker had obtained prior appointment, paid the requisite charges, and brought the vehicle inside the premises. However, unloading was initially denied. The issue was subsequently resolved after telephonic confirmation from the concerned superior officers.

The Commissioner (Export) said that a list of such instances be compiled and submitted. He further instructed that, in similar situations, the concerned superior officers may be contacted personally to resolve the issue promptly.

Point closed

Action: MIAL

2. Housekeeping concerns:

BCBA has requested that the MIAL/ADANI authorities ensure proper monitoring and maintenance of cleanliness, particularly in washrooms located in the corridors, which are currently found to be unhygienic and emitting foul odour.

Discussion and Decision:

Shri Marwin Mendonca, Assistant Manager, MIAL, informed that housekeeping staff have already been deployed and the required air fresheners and cleaning items have been procured. He said that all necessary arrangements will be completed by tomorrow.

Point closed
Action: MIAL

3. Infrastructure and operational preparedness by Air India (Custodian):

BCBA has requested to ensure infrastructure and operational preparedness by Air India and requested to provide the following:-

- Status of pre-monsoon preparedness, especially with regard to prevention of water leakage from roofs.
- Deployment of adequate manpower and equipment in the Import Shed, including details of the number of loaders and forklifts available.

Discussion and Decision:

AIASL representative Shri Hiren Joshi Dy. Terminal Manager informed that the necessary pre-monsoon preparedness activities have been carried out. The Import Shed Roof Top area has been cleaned and leakage points have been covered with bitumen sheets. Additionally, to channel rainwater from the roof PVC pipes are connected to the ground level drainage system. With the preventive measures in place the Warehouse is well prepared for monsoon season. He informed that they had adequate manpower and total 15 forklifts are operational. He also informed that recruiting of new BWFS (Bird Worldwide Flight Services) staff is under process.

Point closed
Action: AISL

4. **Registration of CONSOL Agents:**

In reference to the ACFI letter dated 29.09.2025 (copy attached) received by MIAL, MIAL has informed that at present they follow the practice of registering Airlines, Customs Brokers & CONSOL Agents into MIAL AMAX System after the registration in ICES.

However, as per the request and understanding shared by ACFI, if a CONSOL Agent is registered at one port, the same registration should be considered valid across all ports. For example, CONSOL Agent is registered at Delhi doesn't require to be registered at INBOM4 Mumbai.

In view of the above, MIAL has requested for guidance and confirmation on the matter and interpretation of Clause 3.4 of PN14/2017 as they are following the process of registration only after the necessary formalities are completed at the clearance port.

Discussion and Decision:

BCBA representative Mrs. Chaitaly Mehta, MCM, stated that this issue was discussed during a joint meeting with BCBA, ACAAI, and MIAL. They were informed that the matter originates from the New Custom House, Mumbai. Accordingly, it needs to be taken up with the New Custom House authorities.

The Joint Commissioner (Import), Shri G. L. Narshimam, informed that as per the provisions of the Handling of Cargo in Customs Areas Regulations, 2009, any person intending to operate as a Customs Cargo Service Provider is required to submit an application in the prescribed format to the jurisdictional Commissioner. The application is to be processed and approved electronically through the ICES system. Upon approval, the Portal permits the operator to carry out operations at the specific port for which registration has been granted by the concerned jurisdictional Commissionerate. The entire process takes 2-3 days.

Pr. Commissioner said that, the matter regarding applicability of one registration across all ACCs will be checked with D.G. System and New Custom House, Mumbai and clarified to Trade. In any case, the details of the local CONSOL Agent will have to be provided to Customs and Custodian.

Point open
Action: Import Commissionerate

Miscellaneous Issue:

Shri Manoj Pandurang Mohite (Executive, Clear Fast and Seaman Logistics) informed that their vehicles are required to wait in queue for up to 20 hours. However, vehicles belonging to local villagers are allowed direct entry for unloading.

In response, the MIAL representative, Shri Vishal V. Kamble, stated that the local villagers are affiliated with Unions and that efforts are being made to engage with them. The new parking system at Maffle plot is under development and is expected to be operational by December this year. All vehicles will be routed through this facility which will resolve such issues of delays.

BCBA representative Mrs. Chaitaly Mehta, MCM informed that the vehicles get in about 11.30 am in the queue and the token is not given till the 03:30 After Noon. Officially the record shows that the token has been received only at 04:00 pm but actually Token gets stamped after 4 to 5 hours.

Shri Mark S. Fernandes owner of Sylvester Forwarders Pvt. Ltd. emphasised on Automation of Entry Permits i.e. QR codes for vehicles instead of Gate Passes. This would allow tracing and monitoring the exact waiting time for delivery and pickup more efficiently.

The Principal Commissioner, instructed MIAL to hold discussions with the concerned Unions and convey that such practices are adversely affecting cargo operations. MIAL should also automate the process of Traffic/Vehicle entry permits/tokens to reflect the correct entry times/ out times.

The meeting ended after the foregoing discussions.

This issues with the approval of the Principal Commissioner of Customs, Import, ACC, Mumbai.

T. 
22/4/2026
(Tagadi Manjunath)

Additional Commissioner of Customs,
Import, ACC, Mumbai - III

Copy:

1. Commissioner of Customs, Import/Export/General, ACC.
2. All Addl./JC Commissioner of Customs, Import/Export/General/Pr.CCO, ACC.
3. All members of PTPC including BCBA & ACAAI (via e-mail).
4. DC/EDI for uploading on ACC website (via e-mail).
5. PGAs, ACC Mumbai (via e-mail).
6. Office copy.