



प्रधान आयुक्त सीमा शुल्क (आयात) का कार्यालय
OFFICE OF THE PR. COMMISSIONER OF CUSTOMS (IMPORT),
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Date: as e-Signed

MINUTES OF THE PERMANENT TRADE FACILITATION COMMITTEE
MEETING HELD ON 30.03.2026

The second meeting of Permanent Trade Facilitation Committee (PTFC), for the month of March 2026 was held in the Conference Hall of ACC at 12:00 Noon on 30.03.2026 and was chaired by Shri Manish Chandra, Principal Commissioner of Customs (Import) and co-chaired by Shri Hardeep Batra, Commissioner of Customs (Export). The following officers and representatives participated in the meeting:

Sl. No.	Name & Designation (Customs)	Organization
1	Shri Neelesh Rautkar, Addl. Commissioner of Customs (Import)	Customs, ACC, Mumbai
2	Shri Vijay Manvatkar, Addl. Commissioner of Customs (Export)	Customs, ACC, Mumbai
3	Shri Tagadi Manjunath, Addl. Commissioner of Customs (Import)	Customs, ACC, Mumbai
4	Shri Sunil Kumar Gautam, Addl. Commissioner of Customs (General)	Customs, ACC, Mumbai
5	Shri N Pandiyaraj, Addl. Commissioner of Customs (Export)	Customs, ACC, Mumbai
6	Ms. Daribha Lyndem, Addl. Commissioner (Export)	Customs, ACC, Mumbai
7	Shri Kanhaiya Poddar, Deputy Commissioner of Customs (Import)	Customs, ACC, Mumbai
8	Shri R V Keny, Assistant Commissioner of Customs (General)	Customs, ACC, Mumbai
9	Shri M. Sree Harsha, Assistant Commissioner of Customs (Import)	Customs, ACC, Mumbai
10	Shri Jai Singh Rathore, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
11	Shri Mahesh A Vhatkar, Assistant Commissioner of Customs	Customs, ACC, Mumbai
12	Shri Gautam Shelare, Assistant Commissioner of Customs (Import)	Customs, ACC, Mumbai

13	Shri Itha Ramalingeshwara Rao, Asst. Commissioner of Customs (Import)	Customs, ACC, Mumbai
14	Shri Rajesh R Solanki, Assistant Commissioner of Customs (Import)	Customs, ACC, Mumbai
15	Shri Amar Prakash, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
16	Shri Umesh S. Chougule, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
17	Shri G. L. Meena, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
18	Shri Deepak Kumar Singh, Superintendent, (Import)	Customs, ACC, Mumbai
19	Shri Ranveer Singh, Superintendent (General)	Customs, ACC, Mumbai
20	Shri Arminder Sandhu, Superintendent (Export)	Customs, ACC, Mumbai
21	Shri Shashank Shekhar, Examiner, (Import)	Customs, ACC, Mumbai

Sl. No.	Name of attendees of Stakeholders	Organization
1	Shri Praveen A. Jagtap, ADC	CDSCO
2	Shri V.A Shinde, Technical Officer	CDSCO
3	Shri Ajit Kumar Sahu, APPO,	Plant Quarantine
4	Shri Kadam J. B, Technical Officer	FSSAI
5	Shri Paresh Sangani, Chairman	BCBA
6	Shri Kaushal Thakkar, Import Chairman	BCBA
7	Shri Dushyant Mulani, IMM Past Chairman	FFFAI
8	Shri Ketan Desai, Secretary	BCBA
9	Mrs. Chaitaly Mehta, MCM	BCBA
10	Shri Prathamesh, Regulatory & Compliance Officer	FedEx
11	Shri Douglas Dsouza, Manager	FedEx
12	Shri Hiren Joshi, Deputy Task Manager	AIASL
13	Shri V. P. Salunke, Executive Operations	AIASL
14	Shri Mahesh Bowlay, Sr. Manager	Sequel One
15	Shri Atish Hirve, Deputy Manager	Sequel One
16	Shri Amit Kadam, Asst. Manager	MIAL
17	Shri Vishal Vasant Kamble, Deputy Manager	MIAL
18	Shri Naresh Kumar, Deputy Manager	MIAL
19	Shri Sudhir Raut, Deputy Manager	Pinnacle/MSCAPL
20	Shri Mukesh Marolia, Associate Manager	MCSCAPL
21	Shri Parshuram Upadhyay, DGM Sec.	CSC
22	Shri Shailesh Sharma, Secretary	ACAAI
23	Dr. Sharmila Amin, Co-convenor (WRC)	AMTOI

The Principal Commissioner of Customs welcomed all the attendees. The following agenda points were taken up for discussion and decision: -

Open Points from the last PTFC meeting:

1. **Deployment of Adequate Manpower in Docking Area**

BCBA has requested that MIAL/Adani increase manpower for regulating vehicular movement within the docking area. BCBA highlighted that the present situation is highly congested and poses serious safety risks, and emphasized that immediate corrective measures are necessary to prevent any potential life-threatening incidents.

Discussion and Decision:

MIAL representative Shri Amit Kadam, informed that the issue is scheduled for discussion in an internal meeting on 02.04.2026 for further examination.

Point Open
Action: BCBA & MIAL

2. **Mandatory Entry of Vehicles with Cleaner**

BCBA has requested that MIAL/Adani make it mandatory for vehicles entering the Cargo Complex to be accompanied by a cleaner. This would ease the burden on drivers while accessing docking areas, improve operational efficiency, and ensure smoother cargo movement.

Discussion and Decision:

It was decided to discuss the same in the proposed internal meeting between BCBA and MIAL on 02.04.2026.

Point Open
Action: BCBA & MIAL

New Point Received from Stakeholders (BCBA):

1. **Issues pertaining to FedEx operations:**

BCBA has highlighted that FedEx is delaying issuance of receipts for amounts collected towards Delivery Order charges for more than seven days. Additionally, the behaviour of their staff has been found to be inappropriate and non cooperative when trade members approach them for enquiries.

BCBA has also observed that FedEx is levying late fees if Delivery Orders are collected even one day after the landing of the consignment. The trade strongly objects to such charges, particularly in cases where receipts for the amounts collected are not issued in a timely manner.

BCBA has also raised an issue of serious concern that a Bill of Entry has been filed by FedEx without the approval of the importer (AWB No. 889786818704) and requested for intervention to advise FedEx to address these issues being faced by the trade.

Discussion and Decision:

FedEx representative, Shri Prathamesh informed that almost 90% Delivery Orders are issued on the same day or next day and receipts are also given latest by next day. There are delays only in some cases where additional documents are required. There is a constant follow up by them for record maintenance.

Principal Commissioner noted that the main issue reported appears to be concerning with the behaviour of the FedEx staff. FedEx Representative Shri Douglas Dsouza assured that the matter will be reviewed as there are multiple teams operating and specific details will be required from BCBA.

BCBA representative Shri Ketan Desai raised the issue of clearance of BE without approval of the importer in cases where Bond debit in SVB cases is required to be done prior to clearance.

Principal Commissioner enquired into the frequency of such occurrence which was noted as rare. FedEx was advised to take approval from Importer before clearance in case of SVB Bills of Entry. These BEs come with the declaration of their SVB status and identified. BCBA may inform FedEx in advance about such cases.

BCBA representative, Ms. Chaitaly Mehta highlighted that there have been instances of importers not being informed by Courier Companies about filing of Bill of Entry for clearance of individual shipments along with other issues, especially non conformity with regulations effective in India.

FedEx representative, Shri Douglas Dsouza informed that Bill of Entry is filed on the basis of authorisation given by the Consignor as per Courier Regulations. It was proposed to hold a meeting with BCBA to discuss and address these persistent issues.

Principal Commissioner asked BCBA to list out such cases and issues being faced by Importers and CBs. It was decided to hold a discussion next week with the BCBA and Courier Companies and explore resolution options in consultation with APSC Commissioner.

2. BCBA representative, Shri Kaushal Thakkar raised the issue that due to the ongoing West Asia war leading to curtailment of flights from the region, there is a significant increase in cases of IGM amendments and part shipments. It was requested to post dedicated staff in Groups for processing of such amendments.

Principal Commissioner said that this will be considered.

3. ADC (I), Shri Manjunath Tagadi informed that the use of Body Worn Camera during Examination will be effective from 01st April. All stakeholders were requested to be prepared.
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4. BCBA representative, Shri Dushyant Mulani informed that due to disruptions in flight services arising from the West Asia conflict, congestion is occurring in the Export Shed because of cargo accumulation. It was requested that Airlines issue Carting Orders only when space is available in the Shed.

Commissioner (Export) instructed Shri Umesh S. Chougule, Assistant Commissioner, Export Shed, to issue appropriate directions to the Airlines and the Custodian regarding the issuance of Carting Orders.

The meeting ended after the foregoing discussions.

This issues with the approval of the Principal Commissioner of Customs, Import, ACC, Mumbai.


(Tagadi Manjunath)

Additional Commissioner of Customs,
Import, ACC, Mumbai - III

Copy:

1. Commissioner of Customs, Import/Export/General, ACC.
2. All Addl./JC Commissioner of Customs, Import/Export/General/Pr.CCO, ACC.
3. All members of PTFC including BCBA & ACAA (via e-mail).
4. DC/EDI for uploading on ACC website (via e-mail).
5. PGAs, ACC Mumbai (via e-mail).

6. Office copy.