

	प्रधान आयुक्त सीमा शुल्क (आयात) का कार्यालय OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS (IMPORT), तकनीकी अनुभाग, हवाई माल संकुल सहार, अंधेरी (पूर्व), मुंबई-400099 TECHNICAL CELL, AIR CARGO COMPLEX, SAHAR, ANDHERI (EAST), MUMBAI – 400 099 ईमेल आईडी/Email ID: <i>pro.acc-sahar@gov.in</i> दूरभाष सं./ Phone No: 022 26816696
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Date: 08-06-2026

MINUTES OF THE PERMANENT TRADE FACILITATION COMMITTEE
MEETING HELD ON 29.05.2026

The second meeting of Permanent Trade Facilitation Committee (PTFC), for the month of May 2026 was held in the Conference Hall of ACC at 12:00 Noon on 29.05.2026 and was chaired by Shri Manish Chandra, Principal Commissioner of Customs, Import and co-chaired by Shri Hardeep Batra, Commissioner of Customs, Export and Shri Sunil Kumar Singh, Commissioner of Customs, General. The following officers and representatives participated in the meeting:

Sl. No.	Name & Designation (Customs)	Organization
1	Shri Tagadi Manjunath, Addl. Commissioner of Customs (Import)	Customs, ACC, Mumbai
2	Shri G.L. Narasimham, Jt. Commissioner of Customs (In-situ).	Customs, ACC, Mumbai
3	Shri R V Keny, Assistant Commissioner of Customs (General)	Customs, ACC, Mumbai
4	Shri Birender Singh, Deputy Commissioner of Customs (General)	Customs, ACC, Mumbai
5	Shri M. Sree Harsha, Assistant Commissioner of Customs (Import)	Customs, ACC, Mumbai
6	Shri Itha Ramalingeshwara Rao, Asst. Commissioner of Customs (Import)	Customs, ACC, Mumbai
7	Shri Rajesh R Solanki, Assistant Commissioner of Customs (Import)	Customs, ACC, Mumbai
8	Shri Kanhaiya Poddar, Deputy Commissioner of Customs (Import Shed)	Customs, ACC, Mumbai
9	Shri G. L. Meena, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
10	Shri Suresh Kumar Meena, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
11	Shri Rakesh Kumar, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
12	Shri Rajesh Kumar, Superintendent (Export)	Customs, ACC, Mumbai
13	Shri Raj Raushan, Superintendent, (Import)	Customs, ACC, Mumbai

14	Shri Lakhan Lal Meena, Preventive Officer, (Import)	Customs, ACC, Mumbai
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Sl. No.	Name of attendees of Stakeholders	Organization
1	Shri Praveen A. Jagtap, ADC	CDSCO
2	Dr. Swaroop Kumar	Plant Quarantine
3	Shri Kadam J. B, Technical Officer	FSSAI
4	Shri Paresh Sangani, Chairman	BCBA
5	Shri Kalyan Nawpute	BCBA
6	Shri Paresh Sangani, Chairman	BCBA
7	Ms. Chaitaly Mehta	BCBA
8	Shri Hiren Joshi, Deputy Task Manager	AIASL
9	Shri Namrata Patkar	AIASL
10	Vivek Salunke	AIASL
11	Gnana S Ganesan	AIASL
12	Shri Gaurav Sabnis	MIAL
13	Shri Mahesh Bowlay, Sr. Manager	Sequel One
14	Shri Santosh Dubey	MIAL Security
15	Dinkar	MIAL Security
16	Shri Mukesh Marolia, Associate Manager	MCSCAPL
17	Shri Sanjay Durve	MCSCAPL
18	Shri Subodh Thakur, Manager	MCSCAPL
19	Shri Harish Sheth	MCSCAPL
20	Shri Newton F.	NH Airlines
21	Shri Lynn Boothello, Manager	British Airways
22	Shri Harish Zade	Lufthansa Cargo
23	Shri Ketan Rathod, CS Manager	British Airways
24	Shri Mandar Rane, CSO	MCSCAPL
25	Shri Yogesh Joshi, Director	BCAS
26	Shri Mahender J.	BCAS
27	Shri Sudhir Manipur, Manager	UR Cargo
28	Shri Farokh Hansotia	ACAAI

The following agenda points were taken up for discussion and decision: -

A. OPEN POINT FROM THE LAST PTFC MEETING:

1. INCREASE IN CUSTOMS DWELL TIME

Principal Commissioner instructed MIAL to restore normalcy without further delay as Customs Dwell Time has crossed the red line of 39.2 hrs national average and importers, exporters are facing delays. MIAL was asked to submit data regarding cargo and flight handling time for FY 2025-26 and 2026-27.

Discussion and Decision:

Principal Commissioner observed from the data provided by MIAL that average time in respect of passenger and freight flights were given as 6 to 8 hrs and 8 to 10 hrs respectively for FY 2025-26 but similar break-up of corresponding data for April and May 2026 was not provided. He asked for average time for cargo Binning/Location. He also asked if the transshipment data provided for April and May 2026 are normal.

MIAL representative Shri Mahesh Bowley informed that break-up will be provided by them. He also informed that their system does not capture data for time taken till binning/location. However, he will try to get it from backend. He further informed that the number of transshipment was comparatively very high in the months of April and May 2026. Principal Commissioner said that professional organizations maintain dwell time data of work processes to measure efficiency and benchmarking.

Point open
Action: MIAL

2 . CUSTOMS BROKERS AND IMPORTERS NOT PRESENTING GOODS FOR EXAMINATION.

Import Commissionerate has raised the issue of non-presentation of goods for examination even after 24 hrs of registrations leading to increase in Dwell Time for clearance of goods.

BCBA representative Shri Ketan Desai had assured that they will talk to their members and advise the trade accordingly.

Discussion and Decision:

BCBA representative Shri Paresh Sangani informed that they have sensitized the trade for prompt presentation of goods for examination.

Commissioner, Export highlighted that same issue of delay is noticed in Export side also. BCBA representative Ms Chaitaly Mehta requested for a list of such Shipping Bills where delay from trade side was noticed. Commissioner, Export said that the list would be shared.

Principal Commissioner said that the data would be analysed to identify such importers and the list would be shared.

Point closed
Action: BCBA

3. CUSTOMS INTERVENTION ON WAIVER OF RENT OF O/O ASSISTANT DRUG CONTROLLER (I) & MINILAB.

CDSCO representative Shri Praveen Jagtap highlighted that rent is being

charged only at MIAL and cited a few examples of places like Bangalore, Hyderabad, etc where no rent is charged by the Custodian. He submitted that rent is not charged even at Navi Mumbai Airport.

Principal Commissioner asked the MIAL representative Shri Amit Kadam to look into the matter to which he replied that he will take up the issue with management and revert in the next meeting.

Discussion and Decision:

MIAL representative Shri Gaurav Sabnis submitted that the matter has been taken up with the higher management and that he will revert soon.

Point open
Action: MIAL

B. NEW POINTS RECEIVED FROM STAKEHOLDERS:

1. DELAY IN GRANTING OUT OF CHARGE (OOC) AT ACC MUMBAI:

BCBA has informed that feedback has been received from members regarding delays in granting Out of Charge (OOC) at ACC Mumbai. It has also been informed that officers during the night shift raise queries and the Bills of Entry (BEs) remain pending thereafter, as the BEs continue to be marked to the same officer. Unless the Customs Broker personally approaches the concerned DC, the re-allocation of the BE to day shift officers is not taking place automatically.

Discussion and Decision:

Dy Commissioner Shri Kanhaiya Poddar informed that Bills of Entry where reply to queries are received from importers are transferred in bulk to the day shift officers everyday in the morning. He pointed out that replies to queries are often received late. He also informed that CBs approach on case to case basis where replies are received much later for transferring such BEs to the available day shift officers. The BEs can be transferred only when the queries are replied.

Principal Commissioner enquired whether BEs pending for query reply are forwarded automatically by the system or manually by officer. Shri Poddar informed that no such automated provision is available in the system for imports. Principal Commissioner said that the issue would be referred to DG Systems. This was welcomed by the representatives of BCBA.

Point closed
Action: Import Commissionerate

INFRASTRUCTURE ISSUES AT ACC MUMBAI:

2.1 BCBA informed that infrastructure of Air India remains poor. Export conditions have not improved adequately, due to which exporters are missing flight deadlines, resulting in dead freight and additional financial burden. They have requested the department to issue guidelines to the custodian in this regard.

Discussion and Decision:

Air India representative Shri Hiren Joshi informed that space constraints were faced due to inordinate increase in cargo; however as of now carting of export cargo is normal. Ms Chaitaly Mehta agreed to this while also pointing out that labour and expertise issues are often faced and at times, even getting in touch with concerned persons becomes tough and there is no backup support of staff unlike MIAL.

Shri Hiren Joshi informed that they have increased man power and as of now carting is done as soon as LEO is granted. He further informed that he will take up the matter with senior management.

Principal Commissioner asked Air India representative to update on the plans and steps being taken to address the issues being faced in view of increase in volume of cargo in the next meeting. The matter may require to be escalated to Air India HQS by PTFC.

Point open
Action: Air India

2.2 BCBA has requested for additional fans to be installed in all Import and Export sheds in view of prevailing heat conditions.

Discussion and Decision:

MIAL representative Shri Gaurav Sabnis said that sufficient fans are already installed that are operational and serviced from time to time. However they are open to installing more fans.

BCBA representative Ms Chaitaly Mehta highlighted that earlier also they requested for installing fans every 200 mtrs, at least for the summers.

Shri Gaurav Sabnis informed that a total of 21 fans are operational and reiterated that they are open to installing more.

Principal Commissioner asked BCBA representatives to suggest suitable locations to MIAL for installing fans and asked MIAL to provide heavy duty pedestal fans or air coolers with mist spray.

Point closed
Action: MIAL

2.3 BCBA has requested for provision of Air-conditioned room/ resting area for staff members.

Discussion and Decision:

BCBA representative Ms Chaitaly Mehta said that in view of extreme hot weather it gets very tough to work in the shed area and the members need very small breaks to cool off intermittently. For this purpose, she requested setting up of an air-conditioned room.

MIAL representative Shri Gaurav Sabnis highlighted that the challenge is

that air-conditioned rooms need closed environment whereas the work involves frequent movement of large number of members/staff. BCBA representatives Shri Paresh Sangani suggested using insulating curtains to which Shri Gaurav Sabnis said that the feasibility will be looked into.

Principal Commissioner asked MIAL to make some arrangements at least for the summer season.

Point closed
Action: MIAL

2.4 BCBA has requested for installation of additional water coolers in import and export areas.

Discussion and Decision:

BCBA representative Ms Chaitaly Mehta cited the requirement of additional water coolers and also requested to replace the steel glasses placed on water coolers with disposable paper cups.

MIAL representative Shri Gaurav Sabnis said that the necessary arrangements in this regard will be done.

Point closed
Action: MIAL

C. MISCELLANEOUS ISSUES:

1. INFRASTRUCTURE ISSUES AT ACC MUMBAI:

Discussion and Decision:

Assistant Commissioner Shri I. Ramalingeswra Rao highlighted the recent mishap which occurred in Gr.5A where a large portion of false ceiling fell down damaging air conditioner and computer in the Section. Fortunately, no person/staff was injured.

MIAL representative Shri Gaurav Sabnis said that he is not aware of any such incident. Addl. Commissioner Shri Tagadi Manjunath informed that Mr. Pradeep Sonar, MIAL General Manager, Cargo Head has already been apprised of the mishap and a comprehensive safety audit has been requested. Principal Commissioner said that the incident could have turned more serious and officers injured.

MIAL representative Shri Harish Shetty assured that necessary steps will be taken in this regard.

Point closed
Action: MIAL

2. ISSUES FACED BY MEMBERS FOR ENTRY PERMITS AT ACC.

Principal Commissioner had asked to invite BCAS to this meeting.

BCBA had requested to ease the process for Entry Permits which at present requires police NOC despite members having Customs Passes issued after background checks and even when they are not required to access STERILE

AREAS/RUNWAYS etc.

Discussion and Decision:

After a detailed discussion between BCAS representative Shri Yogesh Joshi and BCBA representatives Shri Paresh Sangani, Ms Chaitaly Mehta and others, it was noted that there was some ambiguity regarding the category of entry pass required by the BCBA members to access areas related to their day to day works and BCAS guidelines for other categories of pass meant for tarmac areas, etc.

Principal Commissioner said that representatives concerned from MIAL, BCBA and BCAS should separately discuss the issue. It was agreed that MIAL & BCBA representatives will visit BCAS office to meet the authorities and resolve the long standing issue.

Point closed

Action: MIAL /BCBA/ BCAS

The meeting ended after the foregoing discussions.

This issues with the approval of the Principal Commissioner of Customs, Import, ACC, Mumbai.

Digitally signed by
ITHA RAMALINGESWARA RAO
Date: 08-06-2026 18:00:16

(I. Ramalingeswara Rao)
Asst. Commissioner of Customs(Tech),
Import, ACC, Mumbai – III

Copy:

1. Commissioner of Customs, Import/Export/General, ACC.
2. All Addl./JC Commissioner of Customs, Import/Export/General/Pr.CCO, ACC.
3. All members of PTFC including BCBA & ACAAI (via e-mail).
4. DC/EDI for uploading on ACC website (via e-mail).
5. PGAs, ACC Mumbai (via e-mail).
6. Office copy.