

	प्रधान आयुक्त सीमा शुल्क (आयात) का कार्यालय OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS (IMPORT), तकनीकी अनुभाग, हवाई माल संकुल सहार, अंधेरी (पूर्व), मुंबई-400099 TECHNICAL CELL, AIR CARGO COMPLEX, SAHAR, ANDHERI (EAST), MUMBAI – 400 099 ईमेल आईडी/Email ID: <i>pro.acc-sahar@gov.in</i> दूरभाष सं./ Phone No: 022 26816696
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Date:22.06.2026

MINUTES OF THE PERMANENT TRADE FACILITATION COMMITTEE
MEETING HELD ON 15.06.2026

The first meeting of Permanent Trade Facilitation Committee (PTFC), for the month of June 2026 was held in the Conference Hall of ACC at 12:00 Noon on 15.06.2026 and was chaired by Shri Manish Chandra, Principal Commissioner of Customs, Import and co-chaired by Shri Hardeep Batra, Commissioner of Customs, Export. Five IRS Officer Trainees from 77th Batch undergoing Immersive Field Training and attached to Mumbai Zone-III, as mentioned below, also participated in the meeting along with the following officers and representatives:

Sl. No.	Name & Designation (Customs)	Organization
1.	Shri Tagadi Manjunath, Addl. Commissioner of Customs (Import)	Customs, ACC, Mumbai
2.	Shri Vijay Manvatkar, Addl. Commissioner of Customs (Export)	Customs, ACC, Mumbai
3.	Shri Radhanath Purohit, Addl. Commissioner of Customs (General)	Customs, ACC, Mumbai
4.	Shri Nikhil Goyal, Joint Commissioner of Customs (Import)	Customs, ACC, Mumbai
5.	Shri Sunil Shrivastava, Joint Commissioner of Customs (Import)	Customs, ACC, Mumbai
6.	Shri Birender Singh, Deputy Commissioner of Customs (General)	Customs, ACC, Mumbai
7.	Shri Kanhaiya Poddar, Deputy Commissioner of Customs (Import Shed)	Customs, ACC, Mumbai
8.	Shri M. Sree Harsha, Assistant Commissioner of Customs (Import)	Customs, ACC, Mumbai
9.	Shri Itha Ramalingeshwara Rao, Asst. Commissioner of Customs (Import)	Customs, ACC, Mumbai
10.	Shri Rajesh R Solanki, Assistant Commissioner of Customs (Import)	Customs, ACC, Mumbai
11.	Shri Jai Singh Meena, Assistant Commissioner of Customs (Import)	Customs, ACC, Mumbai
12.	Shri Mahesh A Vhatkar, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai

13.	Shri Jaywant K. Zemse, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
14.	Shri Suresh Kumar Meena, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
15.	Shri Rakesh Kumar, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
16.	Shri Umesh Shripal Chougule, Assistant Commissioner of Customs (Export)	Customs, ACC, Mumbai
17.	Ms. Anushri Sachan, Officer Trainee	Customs, IRS 77 th Batch
18.	Ms. Mariana Sharon F, Officer Trainee	Customs, IRS 77 th Batch
19.	Shri Prateek Sisodiya, Officer Trainee	Customs, IRS 77 th Batch
20.	Kaushik Padua, Officer Trainee	Customs, IRS 77 th Batch
21.	Sahil, Officer Trainee	Customs, IRS 77 th Batch
22.	Shri Rajesh Kumar, Superintendent (Export)	Customs, ACC, Mumbai
23.	Shri Raj Raushan, Superintendent, (Import)	Customs, ACC, Mumbai
24.	Shri Kamlesh Pathak, Superintendent, (General)	Customs, ACC, Mumbai
25.	Shri Lakhan Lal Meena, Preventive Officer, (Import)	Customs, ACC, Mumbai

Sl. No.	Name of attendees of Stakeholders	Organization
1.	Shri Praveen A. Jagtap, ADC	CDSCO
2.	Shri Anshul Sharma	Plant Quarantine
3.	Shri Paresh Sangani, Chairman	BCBA
4.	Ms. Chaitaly Mehta	BCBA
5.	Shri Kaushal H. Thakkar	BCBA
6.	Shri Aniruddha	Connect Services/BCBA
7.	Shri Hiren Joshi, Deputy Task Manager	AIASL
8.	Shri Namrata Patkar	AIASL
9.	Shri Vivek Salunke	AIASL
10.	Shri Gaurav Sabnis	MIAL
11.	Shri Naresh Kumar, Deputy Manager	MIAL
12.	Shri Aslam Shaikh, Asst. Manager	MIAL
13.	Shri Mark S Fernandes, owner	Sylvester Forwarders P Ltd.
14.	Shri Mahesh Bowlay, Sr. Manager	Sequel One
15.	Shri Rajen Bhatia, Chairman Western Region	ACAAI
16.	Shri Shailesh Sharma Hon. Secretary	ACAAI
17.	Shri Ronald Goveas	ACAAI
18.	Shri Mukesh Marolia, Associate Manager	MCSCAPL
19.	Shri Mahesh S	MCSCAPL
20.	Shri Lynn Boothello, Manager	British Airways

21.	Shri Ketan Rathod, CS Manager	British Airways
22.	Shri Prasad Naik	All Nippon Airways
23.	Shri Nitin V.	SDB Diamond Bourse
24.	Shri Stephen Dcunha	Bharat Diamond Bourse
25.	Mrs. Nikita Acharya	SHB & SEEPZ (ACC)

The following agenda points were taken up for discussion and decision: -

A. OPEN POINT FROM THE LAST PTFC MEETING:

1. INCREASE IN CUSTOMS DWELL TIME

Principal Commissioner instructed MIAL to restore normalcy without further delay as Customs Dwell Time has crossed the red line of 39.2 hrs national average and importers, exporters are facing delays. MIAL was asked to submit breakup of data regarding average time in respect of passenger and freight flights for the months April and May, 2026.

Discussion and Decision:

MIAL representative Shri Mahesh Bowley informed that for the month of May the average time taken for freight flights was 11hrs + 2hrs for Binning/Location and for Pax flights the time taken was 9hours + 1hr for Binning/Location. For the month of April the average time taken for freight flights was 10hrs + 2hrs for Binning/Location, for Pax flights the time taken was 7hours + 1hr for Binning/Location.

Principal Commissioner asked MIAL representative Shri Mahesh Bowley whether their operations have normalized to which he replied that normalcy is now achieved.

Point closed

2. CUSTOMS INTERVENTION ON WAIVER OF RENT OF O/O ASSISTANT DRUG CONTROLLER (I) & MINILAB.

CDSCO representative Shri Praveen Jagtap highlighted that the rent is being charged only at MIAL and furnished copies of Handing over/ Taking over reports indicating rent-free offices at Ahmedabad ACC and Navi Mumbai International Airport.

Principal Commissioner asked MIAL representative Shri Amit Kadam to look into the matter to which he replied that the matter has been taken up with the higher management and that he will revert in the next meeting.

Discussion and Decision:

MIAL representative Shri Gaurav Sabnis reiterated that the matter has been taken up with the higher management, it will take some time and that he will revert when he has any update.

Point open
Action: MIAL

3. INFRASTRUCTURE ISSUES AT ACC MUMBAI:

BCBA informed that infrastructure of Air India remains poor. Export conditions have not improved adequately, due to which exporters are missing flight deadlines, resulting in dead freight and additional financial burden. BCBA also pointed out that labour and expertise issues are often faced and at times, even getting in touch with concerned persons becomes tough and there is no backup support of staff unlike MIAL. Air India representative Shri Hiren Joshi informed that he will take up the matter with senior management.

Principal Commissioner asked Air India representative to update on the plans and steps being taken to address the issues being faced in view of increase in volume of cargo in the next meeting.

Discussion and Decision:

Air India representative Shri Hiren Joshi highlighted the measures taken to improve cargo handling efficiency and reduce dwell time and informed that additional manpower has been deployed, immediate carting after LEO is being done, first come-first cart policy is being strictly implemented, movement of cargo is being done on skids now unlike before when they were moved on trolleys, a dedicated response team is available 24x7 and their contact numbers are shared. These contact details are as follows:

1. Mr. Rajesh Lohima – Duty Manager – 9867077101
2. Mr. Rajesh Londe – Duty Officer – 9167074374
3. Mr. Vijay Mane – Junior Officer – 9870915104

Shri Paresh Sangani from BCBA raised the issue of monsoon preparedness for Air India Shed. Shri Hiren Joshi informed that plastic sheets are available for the roof in Shed area.

Principal Commissioner asked if any issues were faced in the previous year to which Shri Ketan Desai from BCBA said that difficulties are faced every year during monsoon and he requested for assurance of no leakages from roof in the Shed area.

Point open
Action: Air India

B. NEW POINTS RECEIVED FROM STAKEHOLDERS:

1. NON AVAILABILITY OF WEIGHING SCALES AT ALL VALUABLE STRONG ROOMS AT ACC

Mumbai Board of Airline Representatives (BAR) informed that no weighing scales are currently available in the Valuable Strong Rooms at ACC. This is creating operational challenges, as shipment weights cannot be verified at the point of acceptance/storage. Consequently destination stations are raising weight discrepancy reports after shipment departure, leading to avoidable queries and follow-up actions. To mitigate such occurrences and ensure accurate weight verification of valuable shipments prior to dispatch, they recommended that weighing scales be installed and made available in the Valuable Strong Rooms at ACC at the earliest. They also informed that the same point was also raised in the PTFC meeting held on 17.10.2019 but there has been no action by the respective custodians.

Discussion and Decision:

British Airways representative Shri Lynn Boothello said that all four custodians need to have weighing scales inside their strong-rooms.

MIAL representative Shri Gaurav Sabnis responded that they already have weighing scale in their strong room which can measure from 0.5 kgs to 100 kgs. He was followed by BDB representative Shri Stephen Dcunha who informed that they also have weighing scale in their valuable strong room. SDB representative Shri Nitin Bhabar also confirmed the availability of weighing scale in their strong room.

Principal Commissioner asked which custodian does not have weighing scales to which SHB and SEEPZ/MMTC representative Ms Nikita Acharya assured that weighing scales will be provided at both strong rooms under them.

Point closed

Action: SHB/SEEPZ-MMTC

2. PROVISION OF HELPDESK FOR BILLS OF ENTRY PENDING WITH FAG

BCBA informed that trade members are facing difficulties in obtaining the status of Bills of Entry pending with the Faceless Assessment Group (FAG). The Turant Suvidha Kendra (TSK) is unable to provide the current status of such pending Bills of Entry. Therefore, it is requested that the contact details, including email IDs, of the concerned officers/department handling FAG assessments be made available to the trade so that the status of pending Bills of Entry can be obtained without delay.

Discussion and Decision:

BCBA representative Shri Ketan Desai said that for pending clearance at FAG, the only option they have is to approach TSK which forwards the grievances further to NACs. Thus TSK is only receiving and forwarding messages and no further action is taken to expedite the clearance.

Principal Commissioner said that AEM and TSK are the proper mechanisms to be followed in such cases followed by email reminders to the concerned NAC with copy to ACC Mumbai. A Public Notice in this regard is already issued last year. (PN No. 54/2025 dated 15.10.2025)

Point closed

3. DUPLICATION OF DATA ENTRY FOR TP CARGO RECEIVED FROM ICD PUNE (DIGHI)

BCBA has informed that export cargo cleared at ICD Pune (Dighi) under ICES 2.0 is moved to ACC Mumbai under electronically generated Transshipment Permit (TP) after examination and LEO. However, upon arrival at ACC Mumbai, cargo particulars are reportedly required to be entered again before onward processing. Since both ICD Pune and ACC Mumbai operate on ICES 2.0, all Shipping Bill, LEO and TP details are already available in the Customs system. So it is requested that Customs may examine the necessity of such duplicate data entry and explore system-based retrieval of TP and Shipping Bill details at ACC Mumbai to facilitate seamless processing, reduce dwell time and avoid duplication of effort.

Discussion and Decision:

BCBA representative Ms Chaitaly Mehta informed that this point originates from their associates from Pune. She reiterated the issue by reading out a message from their Pune counterparts while agreeing that she does not have the complete information on the issue and requested to keep the issue in abeyance for the time being.

Commissioner, Export pointed out that the issue pertains to General Commissionerate and not to Export.

Point open

Action: TP Section, General Commissionerate

C. MISCELLANEOUS ISSUES: NOT RECEIVED AS AGENDA POINTS FOR DISCUSSION

1. SETTING UP OF GATE SCANNERS

ACAAI representative Shri Rajen Bhatia and Shri Shailesh Sharma requested for setting up of Gate Scanners for oversized cargo as such consignments are unnecessarily subjected to open examination.

Principal Commissioner said that a specific proposal in this regard, prepared by experts in the field along with volume of such cargo requiring Gate Scanners can be submitted. (At present no ACC has Gate Scanners).

2. SETTING UP OF STERILE AREA

ACAAI representative Shri Rajen Bhatia submitted that setting up of a sterile area is required for drawing of samples of specialized chemicals. He also highlighted that a committee was formed in past and progress was made on the issue but it could not materialise eventually.

MIAL representative Shri Gaurav Sabnis informed that only a few such consignments of pharma are handled at ACC and very specific professionals are required for the job which only manufacturing hubs have with them.

Principal Commissioner said that a very small room is required for this purpose. He also wanted to see the Committee's report.

3. SETTING UP OF BONDED AREA

BCBA representative Shri Kaushal Thakkar and ACAAI representative Shri Rajen Bhatia requested for setting up of Bonded Area as there are many cargo meant for re-export to third countries. Shri Mark S Fernandes from Sylvester Forwarders P Ltd. further highlighted that they need to go all the way to Navi Mumbai for warehousing such re-export goods.

Principal Commissioner asked MIAL representative Shri Gaurav Sabnis about the feasibility of setting up of such facility to which Shri Sabnis informed that the primary challenge is that of availability of space.

4. PART CLEARANCES

This issue was raised by Mr. Mark Fernandes who referred to Facility Notice No. 47/2007 dated 07.11.2007 issued by JNCH.

Principal Commissioner said that this issue has been discussed on various occasions in the past. The matter has been referred to DG Systems. The ICES functionality does not presently allow such part clearances. However, in cases of exigency decision may be taken to allow such clearances i.e. on case-by-case basis. Principal Commissioner also said that ACC should not be compared with Sea Ports as processes may differ.

5. PENDING IGST REFUNDS

Commissioner, Export highlighted that a few months ago a drive was undertaken to clear old pendency of IGST Refund owing to reasons like invoice mismatch etc. He also informed that a Public Notice has been issued containing list of EGM errors. He made an appeal to the stakeholders to come forward and identify their cases and help in reducing pendency of such cases.

BCBA members informed that after exports are made and EGMs are filed, in many cases, Banks are unable to see Shipping Bills in their system. Shri Kaushal

Thakkar pointed that it is more so in cases of LC cargo. He also said that they are required to get the SBs retransmitted to the Banks through Customs.

Commissioner, Export said that if these are individual cases, they can take up the issue for resolution and if such cases increase significantly, the issue would need to be escalated to DG Systems.

The meeting ended after the foregoing discussions.

This issues with the approval of the Principal Commissioner of Customs, Import, ACC, Mumbai.

Digitally signed by
Jai Singh Meena
Date: 22-06-2026
17:47:09

Assistant Commissioner of Customs,
Import, ACC, Mumbai – III

Copy:

1. Commissioner of Customs, Import/Export/General, ACC.
2. All Addl./JC Commissioner of Customs, Import/Export/General/Pr.CCO, ACC.
3. All members of PTFC including BCBA & ACAAI (via e-mail).
4. DC/EDI for uploading on ACC website (via e-mail).
5. PGAs, ACC Mumbai (via e-mail).
6. Office copy.